



**Australian Government**

**SHBHREF005 Rinse and neutralise  
chemically restructured hair**

**Release: 1**

# SHBHREF005 Rinse and neutralise chemically restructured hair

## Modification History

Not applicable.

## Application

This unit describes the performance outcomes, skills and knowledge required to rinse chemical reformation products from client hair, apply and rinse neutralising products and condition hair with post treatment products.

This unit applies to salon assistants who work in hairdressing or barber salons under close supervision and with guidance from more experienced or senior hairdressers or barbers. They use little judgement and follow instructions specified by the hairdresser or barber who has completed the hair reformation service.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

## Pre-requisite Unit

Nil

## Competency Field

Hair Reformation

## Unit Sector

Hairdressing

## Elements and Performance Criteria

### ELEMENTS

### PERFORMANCE CRITERIA

Elements describe the essential outcomes

Performance criteria describe the performance needed to demonstrate achievement of the element.

- |   |  |
|---|--|
| 1. Prepare for client service.          | 1.1. Discuss rinsing, neutralising and conditioning requirements and confirm supervising hairdresser or barber instructions.<br>1.2. Apply wraps and towels to ensure client protection and safety.<br>1.3. Position client's neck and head to ensure access to hair, scalp, forehead and nape and maintain client comfort and safety. |
| 2. Rinse reformation product from hair. | 2.1. Take personal precautions to prevent operator skin reactions to chemicals, according to organisational procedures.<br>2.2. Rinse hair thoroughly and evenly using tepid water to remove   |

- residual reformation chemicals.
- 2.3. Control water temperature, flow and direction.
- 2.4. Blot excess water from hair gently and evenly without disturbing hair on rods.
3. Neutralise, rinse and condition hair.
- 3.1. Select neutralising products to match reformation products and according to supervisor instructions.
- 3.2. Measure, apply and process neutralising products, according to product and supervisor instructions, without disturbing hair on rods.
- 3.3. Remove rods gently without undue stretch to newly reformed hair.
- 3.4. Rinse hair thoroughly to remove residual neutralising chemicals after specified product instruction processing time.
- 3.5. Apply and remove conditioning products according to product and supervisor instructions.
- 3.6. Absorb excess water with towels and use a large wide-tooth comb to gently untangle hair from underneath and from ends to roots.
- 3.7. Throughout service, use products to minimise waste and water resources efficiently.
- 3.8. Dispose of hazardous and other waste safely according to organisational procedures.

## Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

| Skill                              | Description   |
|------------------------------------|---|
| Reading skills to:                 | <ul style="list-style-type: none"> <li>interpret sometimes unfamiliar and detailed documents including organisational procedures, product instructions and safety data sheets.</li> </ul>                   |
| Oral communication skills to:      | <ul style="list-style-type: none"> <li>ask open and closed probe questions and actively listen to clarify and confirm service instructions.</li> </ul>  |
| Numeracy skills to:                | <ul style="list-style-type: none"> <li>measure and apply products in proportions that minimise waste</li> <li>calculate and follow processing times and time allowed to complete client service.</li> </ul> |
| Planning and organising skills to: | <ul style="list-style-type: none"> <li>logically sequence stages of preparation and service using supervisor's instructions to guide activities.</li> </ul>   |

## **Unit Mapping Information**

SIHHRS201A Rinse and neutralise chemically restructured hair

## **Links**

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>