



**Australian Government**

**Assessment Requirements for  
SHBHREF005 Rinse and neutralise  
chemically restructured hair**

**Release: 1**

# Assessment Requirements for SHBHREF005 Rinse and neutralise chemically restructured hair

## Modification History

Not applicable.

## Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- for at least four clients, correctly comprehend, confirm and follow instructions from a supervising hairdresser or barber to:
  - rinse chemical reformation products from hair
  - apply and rinse neutralising products; and
  - condition hair with post treatment products.

## Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- organisation's neutralising and conditioning products:
  - product purpose
  - action on the hair; how neutralising products set the reformed shape of the hair
  - application instructions
  - processing times
  - role and basic content of Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
- industry practices and organisational procedures for:
  - client comfort and safety with particular emphasis on:
    - using gown and towels to protect client clothes
    - avoiding product contact with eyes
    - monitoring client head, neck and scalp comfort
  - work health and safety for providing chemical hair reformation treatments, with particular emphasis on:
    - avoiding product contact with operator eyes and skin
    - avoiding inhalation of fumes during application
    - using correct posture to avoid fatigue and injury
  - minimising wastage of neutralising and conditioning products
  - water efficiency

- waste disposal with particular emphasis on environmentally sound disposal methods for hazardous and other hairdressing waste.

## Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

- a supervising hairdresser or barber from whom the individual takes instructions
- paying clients with different hair reformation requirements; these can be:
  - clients in a hairdressing or barbering industry workplace, or
  - clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
- sufficient client traffic to allow for prioritisation of tasks so that clients are serviced effectively in a logical sequence
- activities that require the individual to work with commercial speed, timing and productivity to:
  - deal with multiple tasks simultaneously
  - complete client services within designated timeframes that reflect accepted industry practice
- a basin services area with:
  - shampoo back wash basins with hot and cold running water and adjustable temperature controls
  - shampoo hoses or spray attachments
  - client shampoo chairs or couches
  - clean client gowns or wraps
  - clean client towels
  - a diverse professional range of neutralisers
  - a diverse professional range of conditioning products used after reformation treatments
- product:
  - instructions
  - Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
- organisational procedures for:
  - client comfort, safety and hygiene
  - work health, safety and hygiene for providing chemical hair reformation treatments
  - waste minimisation

- water efficiency
- disposal of hazardous and other waste.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and:

- hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and
- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a hairdressing qualification**; this cannot include any indentured traineeship or apprenticeship period; or
- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a barbering qualification**; this cannot include any indentured traineeship or apprenticeship period.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>