Australian Government

Department of Education, Employment and Workplace Relations

PUA30312 Certificate III in Public Safety (Police Liaison)

Release: 1

INDUSTRY SKILLS COUNCILS
Creating Australia's Future

PUA30312 Certificate III in Public Safety (Police Liaison)

Modification History

Release	TP version	Comments
1	PUA12 v1	New release of existing qualification from PUA00 v8.1: PUA30310. Packaging rules wording revised, units updated. Equivalent.

Description

Not applicable.

Pathways Information

Pathways into the qualification
In the public safety industry, qualification pathways depend on a range of factors specific to each industry such as organisational/agency structure, promotional structure and rank structure.
Liaison and community policing qualifications have been developed to set agreed minimum standards that should be contextualised within the specifics of each jurisdiction/ agency/organisational policy and procedure.
Pathways for candidates considering this qualification may include:

- achievement of the PUA20312 Certificate II in Public Safety (Police Liaison)
- other relevant experience

Pathways from the qualification
After achieving the PUA30312 Certificate III in Public Safety (Police Liaison), candidates may undertake a range of qualifications relevant to their role. Pathways for candidates considering this qualification may include to:

- undertake other liaison/police related qualifications

Licensing/Regulatory Information

Not applicable.

Entry Requirements

Not applicable.

Employability Skills Summary

Employability Skills are part of a unit of competency.
Employability Skills statements from a selection of units of competency from the PUA30312 Certificate III in Public Safety (Police Liaison) have been reproduced in the table below. This table provides an example of Employability Skills for the qualification because Employability Skills within a qualification will vary depending on the qualification packaging options.
Public Safety qualifications have core units (which must be achieved) and elective units (where there is a choice of units which must be achieved) so different Employability Skills Summaries are possible within the one qualification, depending on the package of core units and chosen elective units.

Employability Skill	Employability Skills Statement
Communication	• adopt communication strategies that reflect consideration of cultural, gender, age issues and are in accordance with organisational policies and procedures • chair meetings • write reports
Teamwork	• collate information collected and systematically report to relevant officers as appropriate • explain police service strategies and report feedback to senior officers • work with others in a team situation
Problem solving	• advise the community of a range of prevention and mitigation techniques • de-escalate incidents • rectify hazardous situations where possible and report and/or record according to organisation's policies and procedures
Initiative and enterprise	• recognise impact of own actions on safety of others • report immediately to designated person, changes in situation and/or conditions • select interpersonal communication techniques and skills from a range of options and apply appropriately
Planning and organising	• access and utilise external agencies, where required, according to agreed procedures • enlist cooperation and support from industry, government and the community in planning and initiating special promotions which target identified needs • suggest strategies to achieve service objectives while respecting cultural differences
Self-management	• implement survival technique strategies in accordance with organisation's policies and guidelines • maintain contact at all times with other work group members

	• maintain control and objectivity at all times in conflict situations
Learning	• learn about culturally specific community social and political structure • learn about legislative responsibilities relevant to providing information • learn about organisational Codes of Ethics
Technology	• select and check personal protective clothing and equipment • use communication equipment • use a range of equipment when making a presentation

Packaging Rules

8 units of competency are required for this qualification including:

- 6 core units
- 2 elective units

Choose the 2 elective units from either the elective list below, or elsewhere within this training package, or another endorsed training package, or accredited course.

All elective units selected from outside this qualification must be from an equivalent qualification level or higher.

Elective units selected must not duplicate content already covered by other units in this qualification.

Code	Core Units
PUACOM005B	Foster a positive organisational image in the community
PUACOM007B	Liaise with other organisations
PUACOM011B	Develop community awareness networks
PUAOHS002B	Maintain safety at an incident scene
PUAPOLGD006A	Facilitate effective communication in the policing environment
PUAPOLIM002A	Promote public safety objectives by liaison with a culturally specific community
Code	**Elective Units**
PUAPOLGD001A	Maintain police operational safety
PUAPOLGD005A	Use and maintain police operational equipment
PUAPOLGD007A	Manage persons in care or custody
PUAPOLGD008A	Administer legislation to ensure compliance
PUAPOLGD010A	Perform police administrative duties
PUAPOLIM003A	Provide interpreting and translating services
PUAPOLIM004A	Provide police services in an Aboriginal or Torres Strait Islander community
PUAPOLIM005A	Provide advanced information concerning an Aboriginal or Torres Strait Islander community

NOTE
Information about customising PUA12 Public Safety Training Package qualifications in the Customisation of Qualifications section.