



**Australian Government**

**Department of Education, Employment and Workplace Relations**

# **PUA30110 Certificate III in Public Safety (Aboriginal or Torres Strait Islander Community Policing)**

**Release: 1**

## **PUA30110 Certificate III in Public Safety (Aboriginal or Torres Strait Islander Community Policing)**

### **Modification History**

Not applicable.

### **Description**

Not applicable.

### **Pathways Information**

#### **Pathways into the qualification**

In the public safety industry, qualification pathways depend on a range of factors specific to each industry such as organisational/agency structure, promotional structure and rank structure.

Liaison and community policing qualifications have been developed to set agreed minimum standards that should be contextualised within the specifics of each jurisdiction/agency/organisational policy and procedure.

Pathways for candidates considering this qualification may include:

- achievement of the PUA20110 Certificate II in Public Safety (Aboriginal or Torres Strait Islander Community Policing)
- any other relevant experience.

#### **Pathways from the qualification**

After achieving the PUA30110 Certificate III in Public Safety (Aboriginal or Torres Strait Islander Community Policing), candidates may undertake a range of qualifications relevant to their role. Pathways for candidates considering this qualification may include to:

- commence the PUA40110 Certificate IV in Public Safety (Aboriginal or Torres Strait Islander Community Policing)
- undertake other community/policing related qualifications.
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### **Licensing/Regulatory Information**

Not applicable.

### **Entry Requirements**

Not applicable.

## Employability Skills Summary

### Employability Skills Summary for PUA30110 Certificate III in Public Safety (Aboriginal or Torres Strait Islander Community Policing)

Employability Skills are part of a unit of competency.

Employability Skills statements from a selection of units of competency from the PUA30110 Certificate III in Public Safety (Aboriginal or Torres Strait Islander Community Policing) have been reproduced in the table below.

This table provides an example of Employability Skills for the qualification because Employability Skills within a qualification will vary depending on the qualification packaging options.

<p>Public Safety qualifications have core units (which must be achieved) and elective units (where there is a choice of units which must be achieved) so different Employability Skills Summaries are possible within the one qualification, depending on the package of core units and chosen elective units.</p> <p><b>Employability Skill</b></p>	<p><b>Employability Skills Statement</b></p>
<p><b>Communication</b></p>	<ul style="list-style-type: none"><li>• accurately complete departmental forms and reports complying with organisational requirements regarding completion/currency of maintenance logs, patrol records</li><li>• adopt communication strategies that reflect consideration of cultural, gender, age issues and are in accordance with organisational policies and procedures</li><li>• inform and skill community members to implement prevention and mitigation activities</li></ul>
<p><b>Teamwork</b></p>	<ul style="list-style-type: none"><li>• assist officers from other areas with policing matters including local protocols and identifying appropriate sources of information</li><li>• develop information networks for current and future use</li><li>• work in a team</li></ul>

<b>Problem solving</b>	<ul style="list-style-type: none"> <li>• de-escalate, as far as possible, situational conflict</li> <li>• identify options for action that will allow compliance to be achieved at the earliest possible date</li> <li>• negotiate/resolve/mediate conflict (negotiation can take place with supervisors, colleagues and members of the public)</li> </ul>
<b>Initiative and enterprise</b>	<ul style="list-style-type: none"> <li>• apply professional judgement in issuing licences/regulatory authorisations</li> <li>• give advice on current developments with potential policing and public safety implications</li> <li>• where necessary, establish protocols that allow community members not culturally permitted to address the member to lodge requests for assistance</li> </ul>
<b>Planning and organising</b>	<ul style="list-style-type: none"> <li>• assess, prioritise and execute administrative tasks to ensure effectiveness of operations</li> <li>• develop practical action plan as a result of consultation, to achieve compliance</li> <li>• notify supervisors of impending events with potential policing or public safety implications</li> </ul>
<b>Self-management</b>	<ul style="list-style-type: none"> <li>• maintain control and objectivity at all times in conflict situations</li> <li>• maintain water and food intake, rest breaks and shelter requirements</li> <li>• manage time to ensure people can access police assistance during duty hours and for emergencies out of duty hours as per organisational policies and guidelines</li> </ul>
<b>Learning</b>	<ul style="list-style-type: none"> <li>• learn about by-laws and regulations relating to the preparation of documentation</li> <li>• learn about jurisdictional laws, policies and procedures relating to receiving, recording and store money and property are complied with</li> <li>• learn about relevant legislation and regulations</li> </ul>
<b>Technology</b>	<ul style="list-style-type: none"> <li>• access databases for the purposes of checking applicant details/history</li> <li>• accurately operate a computer keyboard</li> <li>• use electrically insulated tools and equipment</li> </ul>

## Packaging Rules

### Qualification Requirement: 8 units

#### All 8 core units

Where a pre-requisite unit is attached to an elective unit it is identified by this symbol  $\perp$ .

The pre-requisite units attached to any of the elective units must be undertaken and are additional to the number of elective units required for the qualification.

Code	Core Units
PUACOM005B	Foster a positive organisational image in the community
PUAOHS002B	Maintain safety at an incident scene
PUAPOLGD006A	Facilitate effective communication in the policing environment
PUAPOLGD008A	Administer legislation to ensure compliance
PUAPOLGD010A	Perform police administrative duties
PUAPOLIM002A	Promote public safety objectives by liaison with a culturally specific community
PUAPOLIM004A	Provide police services in an Aboriginal or Torres Strait Islander community
PUAPOLIM005A	Provide advanced information concerning an Aboriginal or Torres Strait Islander community

### NOTES

Information about customising PUA00 Public Safety Training Package qualifications is on page [12](#).