

## Assessment Requirements for PSPWPI005 Investigate complex issues

Release: 1

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### **Modification History**

Release	Comments
1	These Assessment Requirements were released in PSP Public Sector Training Package release 1.0 and meet the Standards for Training Packages.
	Assessment Requirements created drawing upon specified assessment information from superseded unit

#### **Performance Evidence**

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least one occasion.

- conducting investigations relating to legislative compliance
- comprehending complex written information
- writing reports and recommendations requiring precision of expression
- planning
- providing justification for scope and congruency decisions, and estimating impact on similar industries
- using communication and conflict resolution
- applying time management, planning, process mapping and decision making
- adapting to changing circumstances and making decisions
- investigating of complex issues in 3 or more contexts or on 3 or more occasions

## **Knowledge Evidence**

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- principal legislation, including work health and safety, workers compensation, injury management and workplace relations
- performance standard in the legislation
- impact of hazards on persons
- industry practices
- organisational policies and procedures related to compliance activities and reporting

Approved Page 2 of 3

- principles of risk management including hierarchy of controls
- technical features associated with hazards and potential risks as these relate to jurisdictional issues
- investigation methodology techniques and management tools
- basic understanding of the Australian legal system
- aspects of civil, criminal, administrative law and jurisdictions
- powers and restrictions to investigate
- rules of evidence, types of evidence
- reporting procedures which provide a written and/or electronic audit trail
- confidentiality and privacy issues
- storage of evidence

#### **Assessment Conditions**

This unit contains no specific industry-mandated assessment conditions. Guidance on suggested and recommended conditions and methods can be found in the Implementation Guide.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

#### Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623

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Approved Page 3 of 3