Assessment Requirements for PSPTIS088 Demonstrate complex LOTE proficiency in different subjects and cultural contexts

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Modification History

Release	Comments
1	These Assessment Requirements were released in PSP Public Sector Training Package release 1.0 and meet the Standards for Training Packages.

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified, the candidate must demonstrate evidence of performance of the following on at least two occasions.

- using extended communication skills including verbal skills and non-verbal skills
- using repetition, clarification and paraphrasing techniques to clarify requirements, address problems and conflict, and reassure others

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified, the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- technical LOTE vocabulary required to support specific context of communication
- standard procedures specific to communication in a particular context
- applications of social, business and cultural conventions specific to the LOTE being assessed, including:
  - consistent use of forms of address
  - customs, protocols and taboos
  - dialect, idiom, colloquialisms and language conventions

Assessment Conditions

This unit can be used for assessment of any LOTE proficiency. Assessment must include use of scenarios and examples of oral presentations that illustrate diverse skills and strategies for demonstrating proficiency in a LOTE.

Consideration must be given to holistic assessment for this unit. Refer to advice in the Companion Volumes.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623

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