



Australian Government

PSP40122 Certificate IV in Government

Release 1

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Modification History

Not applicable

Qualification Description

This qualification reflects the role of individuals who work in operational roles in the public sector, demonstrating autonomy, judgement and limited responsibility within established parameters.

The qualification, without specialisation, is suited to work in an environment requiring multi-skilled personnel or in small or regionally based organisations.

The specialisation streams of human resources, injury rehabilitation management, revenue administration and regulation, reflect the skills required to work in more specialist public sector roles.

The skills in this qualification must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

15 units must be completed:

- 4 core units
- 11 elective units consisting of:
 - 1 unit from Group A
 - 9 units from Groups B to F
 - 1 unit from Groups B to F, elsewhere in the PSP Training Package, or any other current Training Package or accredited course.

Any combination of units that meets the rules above can be selected for award of the Certificate IV in Government. Where appropriate, electives may be packaged to provide a qualification with a specialisation.

Packaging Rules for each specialisation

- 6 Group B electives must be selected for award of the Certificate IV in Government (Human Resources)
- 3 Group C electives must be selected for award of the Certificate IV in Government (Injury Rehabilitation)

- 6 Group D electives must be selected for award of the Certificate IV in Government (Revenue Administration)
- 6 Group E electives, including PSPGEN113 Exercise delegations and PSPREG033 Apply regulatory powers, must be selected for award of the Certificate IV in Government (Regulation).

All elective units chosen must contribute to a valid, industry-supported vocational outcome.

Core units

PSPETH006 Uphold the values and principles of public service

PSPGEN090 Engage with stakeholders

PSPGEN111 Apply government processes

PSPGEN114 Work effectively with diversity and inclusion

Elective units

Group A: Work Health and Safety

BSBWHS211 Contribute to the health and safety of self and others

BSBWHS311 Assist with maintaining workplace safety

BSBWHS411 Implement and monitor WHS policies, procedures and programs

Group B: Human Resources

BSBHRM412 Support employee and industrial relations

BSBHRM415 Coordinate recruitment and onboarding

BSBHRM417 Support human resources functions and processes

BSBLDR413 Lead effective workplace relationships

BSBPEF501 Manage personal and professional development

BSBPMG424 Apply project human resources management approaches

PSPHRM012 Provide a consultancy service for human resource management

Group C: Injury Rehabilitation Management

BSBHRM530 Coordinate rehabilitation and return to work programs

FNSPIM415 Manage personal injury case loads

FNSPIM434 Manage personal injury claims

Group D: Revenue Administration

- PSPREV010 Identify and apply statute law
- PSPREV011 Undertake legislative decision making
- PSPREV012 Manage information on legal entities, relationships and properties
- PSPREV013 Interpret and assess contracts
- PSPREV014 Access applications for grants, subsidies and rebates
- PSPREV015 Evaluate returns-based taxes
- PSPREV016 Determine land tax liability
- PSPREV017 Determine stamp duties
- PSPREV018 Administer levies, fines and other taxes

Group E: Regulation

- BSBAUD411 Participate in quality audits
- BSBAUD511 Initiate quality audits
- BSBAUD512 Lead quality audits
- BSBAUD513 Report on quality audits
- PSPGEN113 Exercise delegation
- PSPREG032 Undertake routine inspections and monitoring
- PSPREG033 Apply regulatory powers
- PSPREG039 Gather information through interviews
- PSPREG041 Conduct surveillance
- PSPREG042 Receive and validate data
- PSPREG043 Undertake compliance audits
- PSPREG047 Manage regulatory compliance
- PSPREV011 Undertake legislative decision making

PSPWPI014 Represent and promote the organisation

Group F: General Electives

BSBOPS402 Coordinate business operational plans

BSBPMG430 Undertake project work

BSBSUS411 Implement and monitor environmentally sustainable work practices

PSPBDR016 Conduct patrols

PSPBDR017 Command operational groups

PSPBDR018 Examine and test firearms

PSPGEN086 Undertake career planning

PSPGEN094 Provide input to change processes

PSPGEN098 Deal with conflict

PSPGEN103 Work with interpreters

PSPGEN105 Gather and analyse information

PSPGEN106 Conduct research and analysis

PSPGEN108 Use public sector financial processes

PSPGEN113 Exercise delegations

PSPGEN115 Uphold and support inclusive workplace practice

PSPGEN123 Provide workplace mentoring

PSPGEN124 Provide workplace coaching

PSPGEN126 Monitor performance and provide feedback

PSPGEN130 Use resources to achieve work unit goals

PSPGEN133 Identify and treat risks

PSPGEN138 Organise workplace information

PSPGEN140 Use advanced workplace communication strategies

PSPGEN141 Compose complex workplace documents

PSPGEN143	Prepare high-level written communication
PSPGEN145	Work effectively in the organisation
PSPGEN148	Develop internal and external networks
PSPGSD013	Identify and select government service delivery options
PSPGSD014	Administer government service delivery requirements
PSPGSD015	Conduct government service delivery interviews
PSPGSD016	Administer delivery of financial and other benefits
PSPGSD017	Assist self-management of government service offers
PSPGSD018	Assist government service recipients with complex needs
PSPINV004	Conduct an investigation
PSPLEG006	Encourage compliance with legislation in the public sector
PSPPCM029	Procure goods and services
PSPPCY012	Assist with specialist policy development
PSPPCY013	Give and receive policy information
PSPPCY014	Support policy implementation
PSPPCY015	Implement e-correspondence policies
PSPREG038	Give evidence
PUAFER005	Operate as part of an emergency control organisation
PUAFER009	Participate as a member of a facility emergency response team

Qualification Mapping Information

Supersedes and is not equivalent to PSP40116 Certificate IV in Government.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623>

