POLAUX018 Liaise with a culturally specific community

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Modification History

Release	Comments
1	This unit was released in POL Police Training Package release 1.0 and meets the Standards for Training Packages.

Application

This unit describes the skills required to identify significant information and to assist in the implementation of departmental strategies for a specific community.

This unit applies to those working as police liaison officers operating within a policing environment.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to, particularly those relating to information security and codes of conduct.

Those undertaking this unit would work autonomously or under supervision with responsibility for their own functions and outputs. They would undertake specific tasks within established parameters and would develop solutions in predictable contexts.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Competency Field

Auxiliary

Elements and Performance Criteria

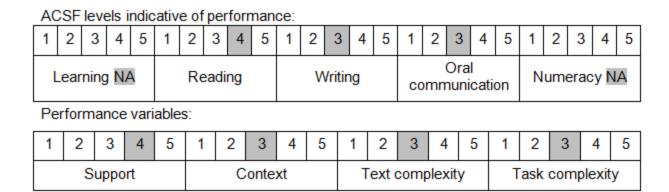| ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes	Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the range of conditions section.
1. **Identify public safety concerns of a culturally specific community**	1.1 Consult with community members and organisations to build networks. 1.2 Identify considerations impacting police relations to identify potential solutions. 1.3 Collate information relating to public safety concerns for

		reporting purposes.
		1.4 Report public safety concerns to supervisors.
2.	**Advise police on cultural factors affecting the success of service strategies**	2.1 Explain cultural protocols to stakeholders to enhance organisational understanding.
		2.2 Identify communication channels to facilitate consultation with community members and organisations.
		2.3 Explain community decision-making practices, including the roles of key groups and organisations.
		2.4 Identify potential strategies to achieve service objectives while respecting cultural differences.
3.	**Advise a culturally specific community on public safety**	3.1 Explain police service strategies to community members and organisations to enhance understanding.
		3.2 Elicit community suggestions and feedback for reporting purposes.

Foundation Skills

The foundation skills demands of this unit have been mapped for alignment with the Australian Core Skills Framework (ACSF). The following tables outline the performance levels indicated for successful attainment of the unit.

ACSF levels indicative of performance:

1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Learning NA					Reading					Writing					Oral communication					Numeracy NA				

Performance variables:

1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Support					Context					Text complexity					Task complexity				

Further information on ACSF and the foundation skills underpinning this unit can be found in the Foundation Skills Guide on the GSA website.

Unit Mapping Information

No equivalent unit.

　　　　　　　　　　　　　　　　　Australian Industry Standards

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351

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