



Australian Government

MST20422 Certificate II in Laundry Operations

Release 1

MST20422 Certificate II in Laundry Operations

Modification History

Release 1. Supersedes and is equivalent to MST20419 Certificate II in Laundry Operations. Core units from BSB Business Services and MSS Sustainability Training Packages updated due to code changes. Elective units updated due to code changes.

Qualification Description

This qualification describes the skills and knowledge to conduct operational and support functions within a laundry enterprise.

Work outcomes covered by this qualification typically involve performing a limited range of tasks with known routines and procedures and some accountability for the quality of outcomes.

Some multi-skilled roles can be accommodated in this qualification and work is generally supervised.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

Total number of units = **thirteen (13)**

- **Seven (7)** core units
- **Six (6)** elective units, consisting of:
 - at least **three (3)** units from Group A
 - up to **three (3)** additional units from Group A and/or Group B
 - up to **two (2)** units from any endorsed Training Package or accredited course – these units must be relevant to the work outcome.

CORE UNITS

Unit code	Unit title	Prerequisites
BSBCMM211	Apply communication skills	
MSMENV272	Participate in environmentally sustainable work practices	
MSMWHS200	Work safely	
MSS402055	Apply quality standards	

MSTGN2018	Work in the TCF industry	
MSTLA2011	Apply infection control policies and procedures in laundry operations	
MSTLA2012	Operate washing machines	

ELECTIVE UNITS

Group A – Technical/operator electives

Unit code	Unit title	Prerequisites
MSTDC2010	Provide customer service in a dry cleaning or laundry enterprise	
MSTGN2023	Identify and handle fabrics and textiles	
MSTGN2015	Use RFID technology to track laundry items	
MSTGN2017	Prepare, finish and package products for storage or dispatch	
MSTGN3008	Receive and sort articles for cleaning	
MSTGN3012	Work safely with chemicals in TCF operations	
MSTLA2014	Inspect, fold and pack theatre linen	
MSTLA3003	Control washing operations	MSTLA2012 Operate washing machines
MSTLA3004	Control linen rewash	MSTLA2012 Operate washing machines
MSTLA3006	Control conditioning and safe drying processes	

Group B – Other electives

Unit code	Unit title	Prerequisites
FBPPPL2002	Work in a socially diverse environment	
MSTCL2024	Press work	
MSTDC2012	Identify pre-spotting requirements	
MSTGN2014	Operate computing technology in a TCF	

	workplace	
MSTGN2019	Work in a team environment	
MSTGN2020	Perform test or inspection to check product quality	
MSTGN2021	Select, transfer and remove materials and products	
MSTGN2022	Perform tasks to support production	

Qualification Mapping Information

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Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>