



Australian Government

MST20416 Certificate II in Laundry Operations

Release 2

MST20416 Certificate II in Laundry Operations

Modification History

This version was released with MST Textiles Clothing and Footwear Training Package Release 2.0.

2 Elective units updated. Equivalent outcome.

Release 2. Supersedes and is equivalent to MST20416 Certificate II in Laundry Operations (Release 1)

Release 1. Supersedes and is equivalent to LMT21410 Certificate II in Laundry Operations.

Qualification Description

This qualification describes the skills and knowledge to conduct operational and support functions within a laundry enterprise. Work outcomes covered by this qualification typically involve performing a limited range of tasks with known routines and procedures and some accountability for the quality of outcomes. Some multi-skilled roles can be accommodated in this qualification and work is generally supervised.

No occupational licensing or certification requirements exist at the time of publication.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

To be awarded the MST20416 Certificate II in Laundry Operations, competency must be achieved in **thirteen (13)** units of competency.

- **six (6)** core units of competency
- **seven (7)** elective units of competency.

Note: Where prerequisite units are identified they must be counted in the total number of units required for achievement of the qualification.

Core of competency	
• Select all six (6) units of competency from the following list.	
Unit code	Unit title
MSMWHS200	Work safely
MSMENV272	Participate in environmentally sustainable work practices

MSMSUP102	Communicate in the workplace
MSS402051	Apply quality standards
MSTLA2001	Apply infection control policies and procedures in laundry operations
MSTLA2002	Operate washing machines

Elective units of competency

Select up to **seven (7)** elective units from Groups A and B as specified below.

- A minimum of **three (3)** units must be selected from Group A
- The remaining **five (4)** units may be selected from:
 - units not previously selected from Group A
 - units from Group B
 - a maximum of **two (2)** relevant units from this Training Package, other endorsed Training Packages and accredited courses, where those units are available at Certificate II or Certificate III level (maximum 1 unit).

Units selected from other Training Packages and accredited courses must be relevant to the qualification outcome and not duplicate units available within this qualification

Group A		
Unit code	Unit title	Prerequisites
MSTD2001	Provide customer service in a dry cleaning or laundry enterprise	
MSTD2007	Receive and sort articles for cleaning	
MSTGN2012	Work safely with chemicals in TCF operations	
MSTLA2003	Control washing extractor operation	MSTLA2002 Operate washing machines
MSTLA2004	Perform linen rewash	MSTLA2002 Operate washing machines
MSTLA2006	Perform conditioning and drying processes	
MSTLA2007	Finish products for despatch	
MSTLA2008	Repair damaged laundry items	
MSTLA2009	Inspect, fold and pack theatre linen	

MSTLA2010	Prepare products for storage or despatch	
-----------	--	--

Group B		
Unit code	Unit title	Prerequisites
MSMOPS101	Make measurements	
MSMSUP106	Work in a team	
MSTCL2001	Use a sewing machine	
MSTCL2002	Provide hand sewing and finishing support	
MSTCL2004	Sew components	MSTCL2001 Use a sewing machine
MSTCL2006	Press work	
MSTGN2001	Use steaming and pressing equipment in TCF production	
MSTGN2003	Work in the TCF industry	
MSTGN2006	Perform test or inspection to check product quality	
MSTGN2007	Select, transfer and remove materials and products	
MSTGN2008	Coordinate work of team or section	
MSTGN2010	Perform tasks to support production	
MSTGN2013	Identify fibres, fabrics and textiles used in the TCF industry	
MSTGN2014	Operate computing technology in a TCF workplace	

Qualification Mapping Information

Release 2. Supersedes and is equivalent to MST20416 Certificate II in Laundry Operations (Release 1)

Release 1. Supersedes and is equivalent to LMT21410 Certificate II in Laundry Operations.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>