



Australian Government

**Assessment Requirements for MSS408013
Develop best practice model for future state
operations**

Release: 1

Assessment Requirements for MSS408013 Develop best practice model for future state operations

Modification History

Release 1. Unit code changed. Unit title changed. Application changed. Foundation skills populated. Assessment requirements changed. Supersedes and is not equivalent to MSS408009 Develop models of future state operations practice.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- develop and review a best practice model for future state operations for at least 1 organisation or a significant section of the value stream.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- key indications of current position or progress towards the future state, including:
 - output quantities and qualities
 - variability in quality and quantity
 - uptime
 - investment hurdle rates and actual rates of return
 - sustainability indicators
 - reliability indicators
 - key performance indicators (KPIs) appropriate to the organisation and its technology and processes
 - customer focused indicators
 - employee focused indicators
- value stream mapping and analysis
- types of muda (waste), causes and costs
- competitive systems and practices tools relevant to the organisation and process
- techniques for creating and evaluating future state models
- underpinning values relevant to competitive systems and practices and relevance to future state best practice including:
 - respect for people
 - respect for process
 - transparency and culture of learning
 - creation of value and customer perceived value
 - empowered teams and devolved decision making and/or strategy deployment

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- go and see and/or go to the source decision making
 - rapid cycle or iterative development
 - empirical development
 - leadership and management styles and/or techniques that support values relevant to competitive systems and practices
 - techniques to facilitate communication and agreement across levels and areas of the organisation.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources
- modelling of industry operating conditions, including:
 - functioning competitive systems and practices environment.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume Implementation Guides are found in VETNet - -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>