Assessment Requirements for ICTTEN304 Recover customer premises equipment

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 2.0.

Performance Evidence

Evidence of ability to:

- discuss equipment recovery options with customer
- develop a recovery plan
- safely disconnect, dismantle and recover customer premises' equipment
- package and label recovered equipment
- notify customer of progress and obtain sign off
- apply work health and safety (WHS) requirements and work practices.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- outline relevant legislation, codes of practice and other formal agreements that impact the work activity
- summarise manufacturer requirements for safe operation of equipment
- summarise customer premises' equipment and customer premises' cabling
- explain regulatory and specific WHS requirements relating to the site
- describe types of power sources used with telecommunications equipment
- discuss the nature of customer equipment recovery and the documentation required to affect recovery
- identify and describe the use of equipment used for recovery work
- outline typical issues and challenges that occur on site.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances should be typical of those experienced in the telecommunications networks engineering field of work and include access to:

- a site where recovery of customer premises' equipment can be conducted
- plant, tools and equipment currently used in industry
- relevant regulatory and equipment documentation that impact work activities.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2