



Australian Government

Assessment Requirements for ICTICT429

Determine and confirm client business requirements

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- obtain information and document a business system problem according to client requirements.

In the course of the above, the candidate must:

- produce a statement of business expectations, needs and critical business requirements
- perform analysis of system and physical requirements and identify new system requirements accordingly
- consult with required personnel and make applicable changes to documentation.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- industry standard data gathering and data capture techniques
- industry standard business systems and common client requirements
- client business processes
- physical requirements of client's business, including:
 - system functionality
 - geography
 - environment
 - client user
 - cost constraints
- procedures for documenting and confirming client business requirements.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- a client expectations and requirements brief
- business objectives of client
- clients' business system
- systems, data gathering tools and required software products
- hardware and its components required for confirming client business requirements.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>