Assessment Requirements for ICTEDU501 Develop and deliver training associated with new and modified products

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 2.0.

Performance Evidence

Evidence of ability to:

- develop and deliver training programs for clients to operate new or modified equipment installations
- establish and use criteria to measure and report on training program effectiveness.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- describe equipment relative to customer requirements, customer telecommunications applications and related equipment
- describe features and applications of telecommunications products relative to customer requirements
- identify and outline common training methodologies for vendor training
- identify, locate and evaluate reference documents relevant to training and after training support.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the Telecommunications – Education field of work and include access to:

- suitable training resources and facilities
- relevant product information

- applicable industry software packages.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2

PwC's Skills for Australia