



**Australian Government**

**Department of Education, Employment and Workplace Relations**

# **HLT21312 Certificate II in Aboriginal and- or Torres Strait Islander Primary Health Care**

**Release: 1**

## HLT21312 Certificate II in Aboriginal and-or Torres Strait Islander Primary Health Care

### Modification History

HLT07 Version 4	HLT07 Version 5	Comments
HLT21307 Certificate II in Aboriginal and-or Torres Strait Islander Primary Health Care	HLT21312 Certificate II in Aboriginal and-or Torres Strait Islander Primary Health Care	Updated in V5 - Updated core units HLTF311A Apply first aid and HLTWHS200A Participate in WHS processes

### Description

This qualification covers workers who undertake a range of tasks under direct supervision to support the provision of health care services to Aboriginal and/or Torres Strait Islander clients. This qualification is suited to Australian Apprenticeship pathways.

Aboriginal and Torres Strait Islander health work is an emerging area of work and occupational titles for those working in this area vary according to jurisdictional and workplace requirements.

At this level, workers may be trainee Aboriginal and/or Torres Strait Islander health workers, working as assistants in a rural or urban environment, or they may deliver limited health care services to clients living in communities that are isolated from mainstream health services.

### Recognition

This qualification is intended to:

- Support the recognition of basic levels of skill and knowledge held by Aboriginal and/or Torres Strait Islander people undertaking health-related work in community contexts.
- Recognise competence for those who choose to exit at Certificate II due to constraints such as literacy/numeracy.

The Certificate II qualification is a means for encouraging the early development of Aboriginal and/or Torres Strait Islander health workers as it:

- provides an entry point for workers with limited English literacy and numeracy
- provides guidance for trainers and employers preparing people for a range of work roles in Primary Health Care working with Aboriginal and/or Torres Strait Islander communities (i.e. as a 'pre-vocational' qualification)

- is suitable for delivery through VET in Schools programs

However, the Certificate II qualification may not have work outcomes in all jurisdictions.

### **Literacy/numeracy requirements**

At Certificate II level, English literacy/numeracy requirements may be minimal if there are in place workplace communication systems and/or tools that allow Aboriginal and/or Torres Strait Islander workers to communicate effectively with mainstream workers as well as with the communities they service.

To be assessed as competent at this level, workers may demonstrate their communication skills by effective use of workplace communication systems and tools.

Assessment methods must reflect the actual skills and knowledge defined in each unit of competency. Assessment tasks involving literacy and numeracy must only be used in so far as the same level of literacy/numeracy is required to perform the function being assessed.

### **Work application**

To be assessed as competent in this qualification, individual workers need to undertake supervised work placements and/or simulated practical application of skills and knowledge. Individuals must demonstrate consistency of performance over time to achieve competency outcomes.

### **The importance of culturally aware and respectful practice**

All workers undertaking work in health need foundation knowledge to inform their work with Aboriginal and/or Torres Strait Islander clients and co-workers and with clients and co-workers from culturally and linguistically diverse backgrounds. This foundation must be provided and assessed as part of a holistic approach to delivery and assessment of this qualification. Specific guidelines for assessment of this aspect of competency are provided in the Assessment Guidelines for the Health Training Package.

## **Pathways Information**

Not Applicable

## **Licensing/Regulatory Information**

Not Applicable

## **Entry Requirements**

Not Applicable

## Employability Skills Summary

Refer to the Topic: Introduction to the Employability Skills Qualification Summaries

### Packaging Rules

#### PACKAGING RULES

11 units of competency are required for award of this qualification, including:

- 8 core units
- 3 elective units A wide range of elective units is available, including:
  - Relevant electives listed below
  - Units of competency to address workplace requirements and packaged at the level of this qualification or higher in Health and/or Community Services Training Packages
  - Where appropriate, to address workplace requirements, up to 2 units of competency packaged at the level of this qualification or higher in other relevant Training Packages

#### Core units

BSBINM201A Process and maintain workplace information

CHCCOM201C Communicate with people accessing the services of the organisation

HLTAHW201B Work with Aboriginal and/or Torres Strait Islander clients

HLTAHW202B Support clients to obtain access to health services

HLTFA311A Apply first aid

HLTHIR301C Communicate and work effectively in health

HLTIN301C Comply with infection control policies and procedures

HLTWHS200A Participate in WHS processes

#### Relevant electives

BSBADM101A Use business equipment and resources

BSBCMM201A Communicate in the workplace

BSBITU101A Operate a personal computer

BSBWOR202A Organise and complete daily work activities

CHCCHILD401A Identify and respond to children and young people at risk

CHCCHILD404A Support the rights and safety of children and young people

HLTAHW203B Provide basic health information to clients

HLTCSD208D Transport clients

HLTRAH301C Undertake visits to remote communities

SIRPDIS001A Accept prescriptions and deliver medicine