



Australian Government

HLTAHW043 Facilitate access to tertiary health services

Release: 2

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Modification History

| Release | Comments |
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| Release 2 | <p>Updated:</p> <ul style="list-style-type: none"> • assessor requirements statement • foundation skills lead in statement • licensing statement • modification history to reflect 2012 standards <p>Equivalent outcome.</p> |
| Release 1 | <p>This version was released in <i>HLT Health Training Package release 1.0</i> and meets the requirements of the 2012 Standards for Training Packages.</p> <p>Significant changes to elements and performance criteria. New evidence requirements for assessment, including volume and environment requirements.</p> |

Application

This unit describes the required skills and knowledge to develop and maintain links with tertiary referral centres for Aboriginal and/or Torres Strait Islander health. It includes developing and maintaining networks with health services, assisting clients requiring transport and accommodation, providing information, and participating in discharge planning.

This unit applies to those Aboriginal and/or Torres Strait Islander Health Workers working independently and as part of a multidisciplinary team to deliver primary health care services to Aboriginal and/or Torres Strait Islander clients and community.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice.

Elements and Performance Criteria

Elements define the essential outcomes.

Performance criteria specify the level of performance needed to demonstrate achievement of the element.

1. Develop and maintain cooperative working relationships with tertiary health services

1.1 Gather information about relevant tertiary health services, organisations and key contacts

1.2 Establish networks to meet client needs and organisation objectives as required

Elements define the essential outcomes.

Performance criteria specify the level of performance needed to demonstrate achievement of the element.

2. Support clients to access tertiary health services

1.3 Maintain working relationships between and within organisations to provide benefits for clients and the organisation

1.4 Provide and share information and resources about own and other organisations as requested

2.1 Provide clients with information about available tertiary health services and support, as appropriate

2.2 Assist clients and their families with transport and accommodation to access tertiary health services as required

2.3 Liaise with government and non-government agencies, departments and organisations as required

2.4 Provide advocacy to support relationships between clients and other organisations and agencies as required

3. Participate in discharge planning

3.1 Identify and communicate with key individuals involved in discharge planning at the tertiary health service

3.2 Discuss discharge planning with clients and their families

3.3 Liaise with the tertiary health service in relation to timing of discharge, transport needs, medication and client follow-up requirements

Foundation Skills

The Foundation Skills describe those required skills (language, literacy, numeracy and employment skills) that are essential to performance.

Numeracy

- in order to gather and interpret relevant health services information, including costs to clients

Other foundation skills essential to performance are explicit in the performance criteria of this unit.

Unit Mapping Information

No equivalent unit

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>