



Australian Government

FNS20115 Certificate II in Financial Services

Release 2

FNS20115 Certificate II in Financial Services

Modification History

Release	Comments
Release 2	This version released with FNS Financial Services Training Package version 1.1. Release 2 created to correct typographical error
Release 1	This qualification first released with FNS Financial Services Training Package version 1.0

Qualification Description

This qualification is intended to meet the financial literacy and basic financial skill needs of remote and indigenous communities or new entrants wishing to build potential pathways into the industry, particularly through VET in Schools programs.

Licensing/Regulatory Information

No licensing or certification requirements apply to this qualification at the time of publication. However, some units will specify relevant licensing, legislative and/or regulatory requirements that impact on the unit. Refer to the FNS Implementation Guide Companion Volume for guidance on requirements.

Entry Requirements

Nil.

Packaging Rules

Total number of units = 8

4 core units plus

4 elective units

The elective units consist of:

- 2 from electives below.

Of the remaining 2 units:

- up to 2 may be from electives
- up to 2 may be from Certificate I, II or III in any currently endorsed training package or accredited course.

The elective units chosen must be relevant to the work outcome and meet local industry needs.

Core Units

BSBWHS201 Contribute to health and safety of self and others

BSBWOR203 Work effectively with others

BSBWOR204 Use business technology

FNSINC301 Work effectively in the financial services industry

Elective Units

FNSFLT201 Develop and use a personal budget

FNSFLT202 Develop and use a savings plan

FNSFLT203 Develop knowledge of debt and consumer credit

FNSFLT204 Develop knowledge of superannuation

FNSFLT205 Develop knowledge of the Australian financial system and markets

FNSFLT206 Develop knowledge of taxation

FNSRTS301 Provide customer service in a retail agency

FNSRTS303 Balance retail transactions

FNSRTS305 Process customer accounts

FNSRTS306 Process customer transactions

Qualification Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
FNS20115 Certificate II in Financial Services	FNS20111 Certificate II in Financial Services	Updated to meet Standards for Training Packages. Minor changes to unit titles.	Equivalent qualification

Links

Companion volumes available from the IBSA website:

http://www.ibsa.org.au/companion_volumes - http://www.ibsa.org.au/companion_volumes