Australian Government

CSCORG047 Establish and maintain networks

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the CSC Correctional Services Training Package Release 5.0

Application

This unit describes the skills and knowledge required to identify professional interests and resources, promote awareness of organisational services and their purpose, and develop professional networks within the criminal justice system.

An individual undertaking this role may work autonomously drawing upon support from a range of established resources. The role requires complex task organisation with high level communication and analysis skills.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to, particularly those related to interagency liaison.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

Organisational administration and management

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1 Identify professional interests and resources	1.1 Identify key internal and external stakeholders and their needs, expectations, and roles in the provision of

services for offenders

	1.2	Monitor information about the range of services available in the community and review the information for relevance and currency
	1.3	Maintain and consult a comprehensive and accurate record of organisational and community resources
	1.4	Conduct due diligence on the stakeholder to ensure their values align with the organisation and that it is effective within the community
	1.5	Identify common and complementary interests and confirm with other services and agencies
	1.6	Consult colleagues and key stakeholders and exchange information relevant to shared interests
2 **Promote awareness of the service and its purpose**	2.1	Create formal and informal opportunities to provide positive and accurate information about the objectives and outcomes of the service and to encourage support
	2.2	Provide information to relevant agencies and key stakeholders to enable a supportive attitude towards service and offender issues
	2.3	Ensure information on service policies and goals is accurate and complies with legislation, organisational policy and procedures
	2.4	Research information about changes and current trends in community and service providers and review to inform action and reports
3 **Develop networks**	3.1	Establish network links with a comprehensive range of services and agencies according to community and organisational protocol and practice
	3.2	Use network strategies to maintain effective working relationships with key people in agencies and services
	3.3	Identify other agencies' principles, objectives and guidelines and confirm common and complementary purpose
	3.4	Identify support and referral requirements of other agencies and check for consistency, mutual interest and priorities

3.5 Anticipate the issues of other agencies in regard to the justice system and contact with offenders, and address these positively, honestly and respectfully

3.6 Use information about existing services in the design and development of offender management programs and for specific projects

3.7 Conduct contact with other agencies through appropriate and agreed forums and organisational protocols

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Correctional Services Training Package Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to CSCORG011 Establish and maintain networks.

Links

Companion Volume Implementation Guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde