



Australian Government

Assessment Requirements for CSCORG047 Establish and maintain networks

Release: 1

Assessment Requirements for CSCORG047 Establish and maintain networks

Modification History

Release 1. This is the first release of this unit of competency in the CSC Correctional Services Training Package Release 5.0

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least two occasions and include:

- applying legislation, regulations and organisational policies, procedures and practices relating to the protocol and guidelines that determine contact with other agencies, services, and the wider community
- using interpersonal and group communication skills with diverse internal and external networks, including negotiation, consultation, and liaison
- using formal and informal organisational communication channels
- identifying and obtaining assistance to resolve conflicts in a networking context
- applying procedures relating to work health and safety (WHS), equal employment opportunity, equity, and diversity in the context of networking
- promoting a positive and cooperative image of the organisation and its services.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- legislation, regulations, policies, and procedures relating to the protocols and guidelines that determine contact and sharing of information with other agencies and services
- organisation structures and protocols including services and programs
- key stakeholders and service agencies in the community related to services and support for offenders
- organisational and community communication channels
- principles of conflict resolution
- range of effective communication strategies for cooperative and inter-agency decision making
- organisational code of conduct
- organisational offender management policies, procedure and protocols.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- acceptable means of simulation assessment
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and PPE currently used in industry.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>