



Australian Government

**Assessment Requirements for CSCORG031
Plan and implement changes in justice
services**

Release: 1

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Modification History

Release 1. This Assessment Requirements were released in CSC Correctional Services Training Package release 3.0

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least two occasions and include:

- managing impact of political and community values on services and outcomes of the justice system
- managing the impact and effects of change on individuals and organisations
- managing change in services operating in a public policy environment
- maintaining supportive and effective teamwork and leadership
- promoting and maintaining the organisation's philosophies, policies, guidelines and practice standards
- establishing and developing management practice, policies and systems.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- legislation, regulations and organisational policies, procedures and practices relating to justice services
- justice systems and its services and context and environment in which change is occurring
- models for organisational and system-wide change
- consultative mechanisms and protocols of the justice system
- organisational structures
- accountability and reporting systems of the justice system
- political and industrial context of the justice system
- organisational and departmental objectives and strategic plans
- key influences and decision makers in the justice system
- key political and community interests that have an impact on the justice system
- methods for evaluating costs, risks, benefits and disadvantages of changes in justice services
- strategies to research, consult and gain feedback for implementing changes.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- acceptable means of simulation assessment
- applicable documentation, including workplace policies, procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment, facilities and personal protective equipment (PPE) currently used in industry.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>