



Australian Government

**Assessment Requirements for
CPPCLO3030 Develop a plan to mitigate
water damage and restore carpets**

Release: 1

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Modification History

Release 1.

Replaces superseded non-equivalent CPPCCL3018A Inspect sites with water damage and CPPCCL3020A Develop a plan to mitigate water damage and restore carpet.

This version first released with CPP Property Services Training Package Version 4.

Performance Evidence

A person demonstrating competency in this unit must satisfy the requirements of the elements, performance criteria, foundation skills and range of conditions of this unit.

The person must also assess two different sites with water damaged carpet and develop and document a plan to mitigate the water damage, including a cost analysis to undertake works. The plan must include all associated costs of works to be undertaken, an assessment of the risks and hazards to be managed before commencing work, and timelines to complete the work.

In doing the above work, the person must:

- communicate with clients to obtain required information and arrange site access
- assess and protect the above sites against the following immediate physical hazards:
 - continuing water inundation
 - electrical dangers
- identify the source of water damage from the following common occurrences:
 - blocked drains
 - burst pipes
 - overflow of sinks and baths
 - river and stream overflows
 - storm damage
- identify the type of water damage from the following:
 - black water
 - clear water
 - grey water
- assess extent of water damage using five of the following different techniques:
 - corner inspection
 - blue lights
 - high intensity inspection lights
 - hygrometers
 - moisture meters

- moisture sensors or probes
- psychometric evaluation
- thermal imaging
- thermometers
- visual inspection
- comply with company, legislative and regulatory requirements for water mitigation and restoration operations.

Knowledge Evidence

A person demonstrating competency in this unit must demonstrate knowledge of:

- range of methods and equipment used to assess water damage, and their application and limitations
- carpet characteristics, including:
 - carpet construction
 - carpet types
 - dying methods
 - features of fibres, piles and yarns
 - sub-flooring structures
 - underlay types
- carpet restoration options, including:
 - carpet removal and reinstallation
 - pre-spotting and stain-removal methods
- key requirements of legislation, regulations, codes of practice and industry advisory standards relating to restoring carpets, including AS/NZS 3733 Textile floor coverings – Cleaning maintenance of residential and commercial carpeting
- processes and techniques for confirming the presence of black, clean and grey water.

Assessment Conditions

The following must be present and available to learners during assessment activities:

- equipment:
 - as listed in the range of conditions
 - personal protective equipment (PPE) as listed in the range of conditions
- contingencies:
 - water entering site may need to be isolated or stopped to make site safe
- specifications:
 - AS/NZS 3733 Textile floor coverings – Cleaning maintenance of residential and commercial carpeting
 - company documentation relating to developing plans to mitigate water damage and restore carpets

- clients with differing needs and expectations
- physical conditions:
 - actual or simulated work environments
- relationships with team members and supervisor:
 - work may be conducted alone or as part of a team
- relationship with client:
 - confirm requirements
 - liaise with client and insurers.

Timeframe:

- as specified by the task.

Assessor requirements

As a minimum, assessors must satisfy the assessor requirements in the Standards for Registered Training Organisations (RTOs) current at the time of assessment.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>