



Australian Government

CPPCLO3017 Clean wet areas

Release: 1

CPPCLO3017 Clean wet areas

Modification History

Release 1.

Replaces superseded equivalent CPPCLO2017A Clean wet areas.

This version first released with CPP Property Services Training Package Version 4.

Application

This unit of competency specifies the outcomes required to clean wet areas, including bathrooms, toilets, change rooms and laundries and their associated fixtures and fittings, so that they are free from soil, odour and hazards. The unit covers assessing the extent of cleaning required; selecting required equipment, chemicals and methods; and performing the cleaning task safely and efficiently.

The unit supports cleaners who work alone or in teams. It applies in a range of commercial and residential work sites.

No licensing, legislative, regulatory, or certification requirements apply to this unit of competency at the time of endorsement.

Pre-requisite Unit

Nil

Unit Sector

Cleaning operations

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the range of conditions.

- | | |
|--|--|
| 1. Plan and prepare to clean wet area. | 1.1. Wet areas to be cleaned are assessed, <i>soil types</i> are identified by observation, and areas requiring special treatment, including graffiti, are identified and reported according to company requirements. |
| | 1.2. Work site <i>hazards</i> are assessed and risks controlled according to company, legislative, and <i>health and safety requirements</i> . |
| | 1.3. Operation and condition of <i>fixtures and fittings</i> are |

- checked and pre-existing damage at work site is reported according to company requirements.
- 1.4. **Cleaning chemicals** and **techniques** for wet areas are selected according to company requirements.
 - 1.5. **Equipment** is selected according to job requirements, checked for serviceability, and faults are rectified or reported before starting work.
 - 1.6. **Personal protective equipment** (PPE) is selected and used according to manufacturer specifications, and health and safety and company requirements.
 - 1.7. Signs and barricades are selected and installed according to health and safety and company requirements.
2. Clean work site.
 - 2.1. Loose soil is removed before commencing surface cleaning according to health and safety, and company requirements.
 - 2.2. Fixtures, fittings and **surfaces** are cleaned using equipment, chemicals and cleaning techniques according to company requirements.
 - 2.3. Remaining heavy soil, graffiti and stained surfaces are treated or reported for follow-up action according to company requirements.
 - 2.4. Soiled items are despatched for laundering according to company requirements.
3. Replenish consumables and tidy work site.
 - 3.1. **Consumables** are replenished according to client requests and company requirements.
 - 3.2. Collected soil and waste are disposed of according to client and company specifications, and legislative, environmental, and health and safety requirements.
 - 3.3. Signs and barricades are removed according to health and safety, and company requirements.
4. Clean and safety check equipment, and store equipment and chemicals.
 - 4.1. Equipment and PPE are cleaned, safety checked and stored according to manufacturer specifications and environmental, health and safety, and company requirements.
 - 4.2. Unused chemicals are stored or disposed of according to manufacturer specifications, and health and safety and

company requirements.

Foundation Skills

This section describes the language, literacy, numeracy and employment skills essential to performance in this unit but not explicit in the performance criteria.

| Skill | Performance feature |
|-------------------------------|---|
| Numeracy skills to: | <ul style="list-style-type: none"> • dilute and mix chemicals required for cleaning tasks using whole numbers and routine fractions. |
| Oral communication skills to: | <ul style="list-style-type: none"> • ask questions to clarify job requirements • respond clearly and concisely to client questions. |
| Reading skills to: | <ul style="list-style-type: none"> • interpret simple, structured manufacturer instructions when using equipment and preparing chemicals • interpret directions and safety instructions, including: <ul style="list-style-type: none"> • equipment operating manuals • product labels • safety data sheets (SDS). |
| Writing skills to: | <ul style="list-style-type: none"> • document and report faults in equipment to manufacturer and other personnel. |
| Teamwork skills to: | <ul style="list-style-type: none"> • work collaboratively with others on the same work site. |
| Problem-solving skills to: | <ul style="list-style-type: none"> • identify and select required cleaning products and equipment for a range of cleaning challenges • apply required chemicals and cleaning processes to different surfaces in wet areas. |

Range of Conditions

This section specifies work environments and conditions that may affect performance. Essential operating conditions that may be present (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) are included. Bold italicised wording, if used in the performance criteria, is detailed below.

| | |
|---------------------------------------|--|
| <i>Soil types</i> must include | <ul style="list-style-type: none"> • blood • cobwebs • dust • food and residue • grease • human and animal waste |
| at least five of the | |
| following: | |
| | |
| | |

Hazards that must be assessed include:

- litter
- mould and mildew
- mud and dirt
- pen, texta and pencil
- rust
- soap scum.
- biological contaminants
- chemical exposure via absorption and ingestion
- chemical reactivity
- contaminated waste material
- dust and fibre particulates
- electrocution
- environmental allergens
- fatigue
- loud and repeated noise levels
- respiratory hazards and poor ventilation
- slips and falls from wet or uneven surfaces
- strains or injury from damaged, heavy or awkward equipment
- syringes and sharps
- working in confined spaces.

Health and safety requirements must include:

- access to communication devices when working alone
- compliance with Safe Work Australia regulations and guidelines
- electrical equipment test and tag compliance
- emergency response procedures
- environmental controls
- hazard signs and barricades
- health and safety induction and refresher training
- manual handling techniques
- processes for safely dispensing chemicals
- risk assessment procedures, including:
 - hazardous chemicals register
 - hierarchy of control
 - job safety analyses (JSA) for low-risk situations
 - safe work method statements (SWMS) for high-risk situations
 - incident reporting
- SDS
- selection and use of required PPE
- storage and maintenance of equipment according to manufacturer specifications
- use of first aid according to SDS information.

Fixtures and fittings must include at least ten of the following:

- baths
- bidets
- bins
- cleaner's sluices
- hand basins
- hand dryers
- mirrors
- paper dispensers
- personal item product dispensers
- racks
- showers
- sinks
- soap dispensers
- spas
- taps
- toilet bowls, seats and cisterns
- troughs
- urinal trough and wall
- vanity units.

Cleaning chemicals must include at least one of the following:

- acid cleaners
- alkaline cleaners
- low environmental impact chemicals
- neutral cleaners
- solvent cleaners.

Cleaning techniques must include at least three of the following:

- buffing
- cobwebbing
- dusting
- hosing
- mopping
- polishing
- pre-spraying
- scrubbing
- spot cleaning
- sweeping
- wet wiping.

Equipment must include at least six of the following:

- absorbent cleaning cloths
- brooms
- buckets
- damp cloths
- doodle bugs
- dry cloths
- microfibre products

- hoses and nozzles
- lint-free cloths
- long-handled brushes and dustpan tongs
- mops
- sharps disposal units
- nylon scourers
- scrapers
- scrubbing brushes
- scrubbing and polishing machines
- toilet brushes
- squeegees
- wringer buckets.

Personal protective equipment must include at least three of the following:

- safety shoes
- gloves
- eye protection
- masks
- tongs
- wet-work clothing.

Surfaces must include at least five of the following:

- ceramics and porcelain
- chrome
- concrete
- glass
- laminate
- metal
- paint
- plastic
- stainless steel
- stone
- terracotta
- vinyl.

Consumables must include at least three of the following:

- air fresheners
- bin liners
- cloth towels and tea towels
- deodorant blocks
- hand towels, such as cloth, rolls and sheets
- liquid and bar soap
- personal toiletries
- toilet paper.

Unit Mapping Information

CPPCLO2017A Clean wet areas

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>