



**Australian Government**

# **CPPCLO2036 Maintain external surfaces**

**Release: 1**

## CPPCLO2036 Maintain external surfaces

### Modification History

Release	Comment
Release 1	This version first released with CPP Property Services Training Package Version 5.0.

### Application

This unit of competency specifies the outcomes to clean external surfaces in a range of workplace contexts.

The unit applies to cleaning personnel who perform cleaning tasks on external surfaces. It includes the ability to assess the cleaning task, understand client requirements and follow workplace safety procedures.

It applies to individuals who perform their duties alone or in a team environment, under routine supervision and without supervisory responsibilities.

Please note: Working above 2.2 metres of height may require a working at height licence. Different states and territories may have regulatory frameworks applicable to this unit. Users are advised to check for regulatory limitations.

### Pre-requisite Unit

Nil

### Competency Field

### Unit Sector

Cleaning Operations

### Elements and Performance Criteria

ELEMENT		PERFORMANCE CRITERIA	
Elements describe the essential outcomes.		Performance criteria describe the performance needed to demonstrate achievement of the element.	
1.	Identify job	1.1	Review work order, assess work area to identify external surface cleaning

	requirements.		requirements.
		1.2	Identify external surface and soil types on surfaces.
		1.3	Identify equipment and chemicals required.
		1.4	Assess workplace hazards and work restrictions affecting completion of work order.
		1.5	Communicate and clarify issues with supervisor, team member or client.
		1.6	Refer to Safety Data Sheets (SDS) and follow safe work methods.
		1.7	Position safety signage and barriers to control hazards.
2.	Maintain external surfaces.	2.1	Select, check and use personal protective equipment (PPE).
		2.2	Safely move, cover, or protect items that impede cleaning operation
		2.3	Select cleaning technique and identify related chemicals and equipment.
		2.4	Select external surface cleaning equipment and inspect prior to use to ensure safety.
		2.5	Calculate and prepare chemicals following manufacturers' instructions and job requirements.
		2.6	Clean external surfaces in accordance with workplace procedures and hygiene standards.
3.	Tidy work site.	3.1	Tidy work area and dispose of collected soil and waste in accordance with workplace environmental requirements.
		3.2	Safely replace moved items and move

			protective covers.
4.	Complete cleaning task.	4.1	Safely clean equipment and PPE, as required by workplace standards.
		4.2	Check equipment for damage and wear before storing.
		4.3	Safely store equipment, chemicals, and PPE to allow ready-to-use access.
		4.4	Report malfunctions, faults, wear or damage to cleaning equipment and environs to supervisor.
		4.5	Complete workplace cleaning schedule.

## Foundation Skills

This section describes language, literacy, numeracy and employment skills that are essential to the performance in this unit, but not explicit in the performance criteria.

Skill	Performance Feature
Reading skills to:	<ul style="list-style-type: none"> <li>▶ Interpret work orders and workplace safety procedures</li> <li>▶ Interpret Safety Data Sheets (SDS)</li> <li>▶ Interpret equipment manuals and chemical labels</li> </ul>
Oral communication skills to:	<ul style="list-style-type: none"> <li>▶ Communicate effectively with supervisors and team members.</li> <li>▶ Ask questions and clarify any queries when necessary</li> <li>▶ Report any problems to supervisor</li> </ul>
Learning skills to:	<ul style="list-style-type: none"> <li>▶ Locate information in workplace documents, manuals, and labels</li> </ul>
Numeracy skills to:	<ul style="list-style-type: none"> <li>▶ Calculate and measure quantities of chemicals</li> </ul>
Writing skills to:	<ul style="list-style-type: none"> <li>▶ Complete workplace reports</li> </ul>

## Range of Conditions

Not Applicable

## Unit Mapping Information

No equivalent unit.

## Links

An Implementation Guide to this Training Package is available at the VETNet website at - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>