Assessment Requirements for CPPCLO2016 Clean wet surfaces

Release: 1

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Modification History

Release	Comment
Release 1	This version first released with CPP Property Services Training Package Version 5.0.

Performance Evidence

A person must demonstrate the ability to:

- select and use wet surface cleaning equipment and cleaning agents; and
- clean, using a different technique in each instance, four different types of wet surfaces, including at least:
  - one wet surface with dry soiling; and
  - one wet surface with wet soiling.

Performance must include:

- selecting, using, and maintaining personal protective equipment (PPE);
- manual handling techniques;
- communicating effectively with supervisor or clients;
- understanding, clarifying, and following supervisor or client instructions;
- safely using wet surface cleaning equipment and preparing and using cleaning agents;
- disposing of collected soil and waste; and
- using efficient cleaning methods

Knowledge Evidence

A person demonstrating competency in this unit must identify:

- characteristics of a wet surface and the main industry environments with wet surface cleaning requirements including; bathrooms, toilets, change rooms and laundries
- the main types of wet and dry soiling and effects on wet surfaces
- cleaning techniques and equipment for wet areas including;
  - scrubbing, wiping, mopping, polishing, vacuum and pressure cleaning
  - dry and wet mops, buckets, soft cloths, microfibre cloths, lint free cloths, towels and
  - cleaning agents; cleaning solutions for hard floors, low environmental impact cleaning solutions, solvent cleaners, stain removal agents and stain removal cleaning agents
  - manufacturers' instructions for mixing and using cleaning chemicals and stain removers

- workplace requirements for undertaking all aspects of cleaning wet surfaces including:
  - key workplace health and safety, hygiene and environmental regulations
  - use of safety data sheet (SDS) and selection, care and use of PPE
  - safe handling of equipment
  - safe usage of cleaning agents
  - manual handling techniques for moving furniture and fittings
- methods for communicating and clarifying work requirements with supervisors and clients; verbally, in person or via phone, via electronic medium such as text and email, electronic or written reports
- workplace procedures for;
  - health and safety, hygiene and environmental care
  - communicating and clarifying work requirements with supervisor, team members or client
  - notifying supervisor, team members or client of work completion; verbal communication in person or by phone, written communication including hard copy cleaning schedules, text or electronic form
  - use and care of equipment; including checking electrical safety tags to ensure safe use of equipment
  - tidying work areas, disposing of soil and waste, cleaning equipment and PPE, and storing equipment and chemicals
  - reporting incidents; accidents and injury, damage to or breakages in the cleaning area or cleaning equipment, theft and threats to personal security
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Assessment Conditions

As a minimum, assessors must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Assessment of performance must be undertaken in the workplace and/or under realistic workplace conditions which reflect:

- the use of industry-standard equipment such as, lint free cloths and towels, brooms, dry and wet mops, microfibre cloths and cleaning agents.
- performing tasks/activities to the level of proficiency and within timelines that would be expected in a workplace; and
- following standard and authorised work practices, safety requirements and environmental constraints.

Assessors are responsible for ensuring that candidates have access to:

- appropriate documents, materials, tools equipment and personal protective equipment currently used in industry;
- legislation and regulations; and
- workplace policies and procedures.
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Links

An Implementation Guide to this Training Package is available at the VETNet website at -
https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b