



**Australian Government**

**Department of Education, Employment and Workplace Relations**

# **CHC41112 Certificate IV in Pastoral Care**

**Release: 1**

## CHC41112 Certificate IV in Pastoral Care

### Modification History

Not applicable.

### Description

This qualification covers people who provide person-centred care that takes into account the pastoral care needs arising from people's experiences.

Work may take place in a range of contexts such as the client's workplace, hospitals, aged care facilities, schools and community environments. Pastoral care workers work with other practitioners in developing holistic approaches to care.

This qualification prepares pastoral care workers to:

- Provide pastoral care, advice and support
- Identify and assess client well being and needs
- Participate as a member of an inter-disciplinary team
- Provide basic ethical, moral and spiritual direction and pastoral counselling with referral to appropriate professionals where appropriate
- Provide pastoral care information.

The qualification aims to develop foundation skills involved in pastoral care work. The development of self-awareness and pastoral identity required to underpin effective work in pastoral care must be developed over time, through professionally supervised practice.

Pastoral care workers are required to be immersed in the practices of their organisation and to operate within a highly ethical and moral framework. Their role may include the ethical, moral and spiritual support of clients on a day-to-day basis.

**Occupational titles** may include:

- Human resources manager
- Workplace chaplain
- Pastoral care worker

### Pathways Information

Not Applicable

## **Licensing/Regulatory Information**

Not Applicable

## **Entry Requirements**

Not Applicable

## Employability Skills Summary

Refer to the Topic: Introduction to the Employability Skills Qualification Summaries

### Packaging Rules

#### PACKAGING RULES

13 units are required for award of this qualification including:

- 8 core units
- 5 elective units

A wide range of elective units is available, including:

- Group A elective which is recommended for culturally aware and respectful practice
- Other relevant electives listed below
- Units of competency to address workplace requirements and packaged at the level of this qualification or higher in Community Services and/or Health Training Packages
- Where appropriate, to address workplace requirements, up to 2 units of competency packaged at the level of this qualification or higher in other relevant Training Packages or accredited courses where the details of those courses are available on the TGA or other public listing

#### Core units

CHCCOM403A Use targeted communication skills to build relationships

CHCCS411C Work effectively in the community sector

CHCCS422B Respond holistically to client issues and refer appropriately

CHCORG405E Maintain an effective work environment

CHCORG428A Reflect on and improve own professional practice

CHCPAS401B Undertake pastoral care work

HLTWHS300A Contribute to WHS processes

*AND one of the following units:*

HLTHIR403C Work effectively with culturally diverse clients and co-workers

**OR**

HLTHIR404D Work effectively with Aboriginal and/or Torres Strait Islander people

#### The importance of culturally aware and respectful practice

All workers undertaking pastoral care work need foundation knowledge to inform their work with Aboriginal and/or Torres Strait Islander clients and co-workers and with clients and co-workers from culturally and linguistically diverse backgrounds. This foundation must be provided and assessed as part of a holistic approach to delivery and assessment of this qualification. Specific guidelines for assessment of this aspect of competency are provided in the Assessment Guidelines for the Community Services Training Package.

#### Group A – elective recommended for culturally aware and respectful practice

This qualification has been structured to provide a specific focus on either Aboriginal and/or Torres Strait Islander or culturally diverse clients.

Where work involves a specific focus on both Aboriginal and/or Torres Strait Islander and culturally diverse clients or communities, candidates are recommended to select whichever of the following units not selected as core:

HLTHIR403C Work effectively with culturally diverse clients and co-workers

HLTHIR404D Work effectively with Aboriginal and/or Torres Strait Islander people

### **Other relevant electives**

Electives are to be selected in line with specified Packaging Rules. Employers may specify that certain electives are required to address specific workplace needs. The following grouping of electives is provided to facilitate selection and does not necessarily reflect workplace requirements.

#### **Pastoral care electives**

PUADEFCH001B Provide pastoral care

PUADEFCH002C Provide ethical and pastoral advice

#### **Working with older people**

CHCAC317A Support older people to maintain their independence

CHCAC319A Provide support to people living with dementia

#### **Working with people with a disability**

CHCDIS301C Work effectively with people with a disability

CHCDIS302A Maintain an environment to empower people with disabilities

CHCDIS313A Support people with disabilities who are ageing

CHCDIS410A Facilitate community participation and inclusion

CHCDIS411A Communicate using augmentative and alternative communication strategies

#### **Working with people with mental health issues**

CHCMH301C Work effectively in mental health

CHCMH402B Apply understanding of mental health issues and recovery processes

CHCMH411A Work with people with mental health issues

#### **Working with people with alcohol and other drug issues**

CHCAOD402B Work effectively in the alcohol and other drugs sector

#### **Problem gambling electives**

CHCGMB501A Work effectively in the problem gambling sector

CHCGMB502A Assess the needs of clients with problem gambling issues

CHCGMB503A Provide counselling for clients with problem gambling issues

#### **Financial literacy education electives**

CHCFLE301A Work with clients needing financial literacy education

CHCFLE302A Educate clients in fundamental financial literacy skills

CHCFLE303A Educate clients to understand debt and consumer credit

#### **Social housing**

CHCCH301C Work effectively in social housing

CHCCH427B Work effectively with people experiencing or at risk of homelessness

CHCCH522B Undertake outreach work

#### **Other electives**

CHCAC318B Work effectively with older people

CHCAC319A Provide support to people living with dementia

CHCAC416A Facilitate support responsive to the specific nature of dementia  
CHCAD401D Advocate for clients  
CHCAD402D Support the interests, rights and needs of clients within duty of care requirements  
CHCAOD402B Work effectively in the alcohol and other drugs sector  
CHCAOD406E Work with clients who are intoxicated  
CHCCH427B Work effectively with people experiencing or at risk of homelessness  
CHCCM401D Undertake case management  
CHCCS400C Work within a relevant legal and ethical framework  
CHCCS426B Provide support and care relating to loss and grief  
CHCCS521B Assess and respond to individuals at risk of suicide  
CHCCSL501A Work within a structured counselling framework  
CHCCSL502A Apply specialist interpersonal and counselling interview skills  
CHCCSL503B Facilitate the counselling relationship  
CHCCSL507B Support clients in decision-making processes  
CHCCSL509A Reflect and improve upon counselling skills (*Note pre-requisites CHCCSL501A, CHCCSL503B, CHCCSL507B*)  
CHCCW301C Operate under a casework framework  
CHCDFV301A Recognise and respond appropriately to domestic and family violence  
CHCDIS301C Work effectively with people with a disability  
CHCICS302B Participate in the implementation of individualised plans  
CHCICS303A Support individual health and emotional well being  
CHCICS304B Work effectively with carers  
CHCICS410A Support relationships with carers and families  
CHCLLN403A Identify clients with language, literacy and numeracy needs and respond effectively  
CHCPA301B Deliver care services using a palliative approach  
CHCPA402B Plan for and provide care services using a palliative approach  
CHCPOL403C Undertake research activities  
CHCVOL201B Be an effective volunteer  
CHCYTH301E Work effectively with young people  
HLTCOM509B Provide services for people with a life challenging illness  
HLTCOM510B Provide services to clients with chronic diseases or conditions