



**Australian Government**

**Assessment Requirements for CHCEDS007  
Work effectively with students and  
colleagues**

**Release: 1**

## Assessment Requirements for CHCEDS007 Work effectively with students and colleagues

### Modification History

Release	Comments
Release 1	<p>This version was released in <i>CHC Community Services Training Package release 1.0</i> and meets the requirements of the New Standards for Training Packages.</p> <p>Significant changes to elements and performance criteria.</p> <p>New evidence requirements for assessment, including volume and frequency requirements.</p>

### Performance Evidence

The candidate must show evidence of the ability to complete tasks outlined in elements and performance criteria of this unit, manage tasks and manage contingencies in the context of the job role. There must be demonstrated evidence that the candidate has completed the following tasks:

- communicated effectively with at least two students and one colleague, including:
  - using active listening
  - clarifying information
  - respecting diversity
  - recognising non-verbal cues used by student
  - using non-verbal communication and cues appropriate to the needs of individuals
  - varying style to suit student needs
- developed positive interpersonal relationships with members of the school community.

## Knowledge Evidence

The candidate must be able to demonstrate essential knowledge required to effectively do the task outlined in elements and performance criteria of this unit, manage the task and manage contingencies in the context of the identified work role.

These include knowledge of:

- importance of stating and maintaining expectations
- principles and practices to enhance sustainability in the workplace
- organisation policies and procedures relating to communicating with and about students
- requirements of anti-discrimination legislation
- stages of child development in relation to communication
- importance of confidentiality in relation to information about children.

## Assessment Conditions

Skills must be demonstrated in the workplace.

In addition, simulations and scenarios must be used where the full range of contexts and situations cannot be provided in the workplace or may occur only rarely. These are situations relating to emergency or unplanned procedures where assessment in these circumstances would be unsafe or is impractical.

Simulated assessment environments must simulate the real-life working environment where these skills and knowledge would be performed, with all the relevant equipment and resources of that working environment.

Assessment must involve:

- supervising teacher and other colleagues.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

## Links

Companion volumes are available from the CS&HISC website - <http://www.cshisc.com.au/>