

BSBMKG401 Profile the market

Release: 1

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Modification History

| Release | Comments | |
|-----------|--|--|
| Release 1 | This version first released with BSB Business Services Training Package Version 1.0. | |

Application

This unit describes the skills and knowledge required to profile a target market or market segments in accordance with a marketing plan and to develop market positioning strategies.

It applies to individuals working in a variety of marketing communications occupational roles who have responsibility for a range of tasks involving analysis and planning.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Unit Sector

Business Development - Marketing

Elements and Performance Criteria

| ELEMENT | PERFORMANCE CRITERIA | | |
|---|--|--|--|
| Elements describe the essential outcomes. | Performance criteria describe the performance needed to demonstrate achievement of the element. | | |
| 1. Segment market | 1.1 Identify criteria for use in segmenting market in accordance with marketing plan | | |
| | 1.2 Identify and access sources of information for segmenting and profiling markets in accordance with marketing plan | | |
| | 1.3 Segment market in accordance with identified criteria | | |
| | 1.4 Review market segments for their usefulness in terms of factors such as their size, potential, distinctive needs, easy identification of members or distinctive media use patterns | | |
| | 1.5 Select market segments to meet marketing objectives, and choose and apply new segmentation criteria if required | | |
| 2. Identify target market | 2.1 Evaluate approaches to determining and describing total | | |

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| ELEMENT | PERFORMANCE CRITERIA | | | |
|---------------------------------|--|--|--|--|
| | market for a product or service | | | |
| | 2.2 Define target market in terms of consumers to be included a prospective users of a product or service, and selected market segments | | | |
| | 2.3 Use segment descriptors to describe target market | | | |
| | 2.4 Identify available strategic marketing options and select targeting strategies that best meet requirements of the marketing plan | | | |
| 3. Profile target audience | 3.1 Describe total market and selected market segments using a consumer profile | | | |
| | 3.2 Identify consumer characteristics in standard statistical terms and/or descriptive terms used in media selection in consumer profile | | | |
| | 3.3 Use demographic and/or psychographic descriptions in consumer profile in accordance with requirements of the marketing plan | | | |
| | 3.4 Describe consumer attitudes to products or services being offered | | | |
| | 3.5 Ensure profile meets organisational requirements of language, format, content and level of detail | | | |
| 4. Develop positioning strategy | 4.1 Identify available positioning strategies and choose a strategy to meet marketing requirements and consumer profile | | | |
| | 4.2 Write a positioning implementation plan containing several options, in accordance with organisational requirements | | | |
| | 4.3 Submit plan to supervisor within specified timelines and make appropriate adjustments based on feedback | | | |

Foundation Skills

This section describes language, literacy, numeracy and employment skills incorporated in the performance criteria that are required for competent performance.

| Skill | Performance Criteria | Description |
|---------|--|--|
| Reading | 1.1-1.4, 2.1, 2.2, 2.4, 3.2, 3.3, 4.1 | Gathers, interprets and analyses a variety of textual information from a range of sources to identify relevant and key information |

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| Writing | 1.3, 2.2, 2.3, 3.1-3.5, 4.2, 4.3 | • | Prepares strategic business documentation incorporating appropriate vocabulary, grammatical structure and conventions appropriate to text and audience | |
|----------------------------|--|--|--|--|
| Numeracy | 1.1-1.5, 2.1, 2.2, 2.4, 3.2, 3.3 | • | Uses mathematical skills to interpret and process data and statistical information | |
| Navigate the world of work | 1.1, 1.2, 1.5, 2.4, 3.3, 3.5, 4.1, 4.2 | • | Adheres to implicit and explicit organisational goals, policies and procedures | |
| Interact with others | 4.3 | • | Selects appropriate form, channel and mode of communication for a specific purpose relevant to own role | |
| Get the work done | 1.2-1.5, 2.1, 2.4, 4.1-4.3 | • | Develops and implements plans to manage relatively complex, non-routine tasks with an awareness of how they contribute to organisational goals | |
| | | Makes decisions by systematically analysing informatic identifying and evaluating options against set criteria, a choosing most appropriate option | | |

Unit Mapping Information

| Code and title current version | Code and title previous version | Comments | Equivalence status |
|--------------------------------|----------------------------------|---|--------------------|
| BSBMKG401 Profile the market | BSBMKG401B Profile the market | Updated to meet Standards for Training Packages | Equivalent unit |

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=11ef6853-ceed-4ba7-9d87-4da407e23c10

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