Assessment Requirements for BSBLIB512 Develop and maintain community and stakeholder relationships

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with BSB Business Services Training Package Version 2.0.

Performance Evidence

Evidence of the ability to:

- proactively develop, establish and maintain relationships with stakeholders in ways that support the needs of own organisation
- facilitate effective consultation with a broad range of stakeholders.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- describe role and nature of promotion, advocacy and networks in the library and information and museums and galleries sectors
- explain nature and range of stakeholder groups, including special needs and cultural considerations
- identify features, costs and benefits of different consultation mechanisms
- describe networking techniques and strategies
- describe planning and organisational techniques for community consultations
- outline legal issues relevant to community/stakeholder consultation, including relevant health and safety requirements
- outline governance obligations associated with the organisation and its stakeholders.

Assessment Conditions

Assessment must be conducted in a safe environment where evidence gathered demonstrates consistent performance of typical activities experienced in the Library – Relationship Management field of work and include access to:

- strategic plans and relevant policies and procedures manuals

- resources to implement consultation processes
- project or work activities conducted over a period to time that allow involvement of and interaction with others.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=11ef6853-ceed-4ba7-9d87-4da407e23c10