Assessment Requirements for AVIO2011 Screen people to enter an airside security zone or landside security zone

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the AVI Aviation Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements, performance criteria and range of conditions on at least one occasion and include:

- adapting to differences in equipment and operating environment in accordance with workplace procedures
- checking, setting up and operating screening equipment including equipment for walking through metal detection, explosive trace detection, hand wands and body scanners
- communicating effectively with people
- complying with applicable legislative requirements and codes of practice
- conducting an inspection and search of people
- conducting a frisk search of a person using correct techniques and procedures in accordance with work health and safety (WHS)/occupational health and safety (OHS) procedures, legislative requirements and workplace procedures
- directing the flow of people through a screening point
- identifying screening equipment failure during testing
- identifying screening equipment failures when screening people to enter an airside security zone or landside security zone at an airport
- identifying weapons, explosives, prohibited items or liquid, aerosol or gel (LAG) products accurately
- implementing contingency plans
- maintaining goodwill and professionalism when dealing with incidents
- modifying approaches in accordance with legislative requirements and workplace procedures when screening infants, children and persons with specific needs
- monitoring and anticipating operational problems and hazards that could cause delays for passengers at airports and taking appropriate action
- monitoring, identifying and responding to alarms, audible and visual
- presenting a professional image to members of the public and colleagues
- reading, interpreting and following relevant regulations, instructions, procedures, information and signs
- recognising suspicious behaviour
- recording and reporting information
- selecting and using required personal protective equipment conforming to industry and

Transport & Logistics Industry Skills Council

WHS/OHS standards

- working effectively as part of a team.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements, performance criteria and range of conditions and include knowledge of:

- airport patrons:
    - aviation staff
    - airline passengers
    - clients
    - contractors
    - visitors
    - security personnel
- airside security zones on an airport:
    - enhanced inspection area
    - security restricted area
- communication channels and procedures
- components, operating principles and characteristics of typical weapons, explosives, prohibited items or LAG products that may be contained on a person or in personal effects
- correct position, speed and gait of persons walking through metal detection equipment
- duty of care, code of conduct and code of ethics requirements
- emergency and evacuation procedures
- landside security zones on an airport:
    - air traffic control facilities zone
    - fuel storage zone
    - navigational aids zone
    - sterile area
- layout and access points of premises
- legislative requirements relating to searching people
- limits of own responsibility and authority in relation to dealing with identified weapons, explosives, prohibited items or LAG products
- methods and techniques for screening people
- operational principles of screening equipment
- positive alarm response procedures
- potential causes of delays when screening people that may occur in an airport environment and the action that should be taken

- principles of customer service and contributions for minimising delays of passengers at airports
- principles of effective communication including interpersonal techniques
- procedures for conducting frisk search of persons
- procedures for reporting identified weapons, explosives, prohibited items or LAG products
- procedures for screening infants, children and persons with specific needs
- procedures for selecting a random sample of persons for screening with explosive trace detection (ETD) equipment
- procedures to identify, handle and isolate weapons, explosives, prohibited items or LAG products
- situations requiring a law enforcement officer or emergency services
- social and cultural issues:
  - dress and personal presentation
  - gender and gender identity
  - food preferences
  - language
  - religion
  - social conventions
  - traditional practices
  - values and beliefs
- WHS/OHS procedures relevant to setting up and operating screening equipment
- workplace procedures to be followed when screening equipment does not meet the required standard during testing
- workplace procedures to be followed when screening equipment fails during screening
- workplace standards for minimising passenger delays.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the *Standards for Registered Training Organisations* current at the time of assessment.
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Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.
As a minimum, assessment of knowledge must be conducted using the National Assessment Tool.
Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- acceptable means of simulation assessment
- applicable documentation including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and personal protective equipment currently used in industry.
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Links

AVI Aviation Training Package Companion Volume Implementation Guide at: - http://companion_volumes.vetnet.education.gov.au/Pages/TrainingPackage.aspx?pid=21