



**Australian Government**

# **AVID0002 Conduct baggage handling operations**

**Release: 1**

# **AVID0002 Conduct baggage handling operations**

## **Modification History**

Release 1. This is the first release of this unit of competency in the AVI Aviation Training Package.

## **Application**

This unit involves the skills and knowledge required to conduct baggage handling operations, in compliance with relevant regulatory requirements of the Civil Aviation Safety Authority (CASA) and national operating standards.

It includes handling baggage, and dealing with abnormal baggage handling situations.

This unit addresses aviation technical skill requirements (physical, mental and task-management abilities) related to load handling duties of flight or ground operations personnel, and contributes to safe and effective performance in complex aviation operational environments.

Operations are conducted as part of recreational, commercial and military aircraft activities across a variety of operational contexts within the Australian aviation industry.

Work is performed independently or under limited supervision as a single operator or within a team environment.

Work is performed independently or under limited supervision within a single-pilot or multi-crew environment.

Licensing, legislative, regulatory or certification requirements are applicable to this unit.

Use for Defence Aviation is to be in accordance with relevant Defence Orders, Instructions, Publications and Regulations.

## **Pre-requisite Unit**

Not applicable.

## **Competency Field**

D – Load Handling

## **Unit Sector**

Not applicable.

## Elements and Performance Criteria

### ELEMENTS

Elements describe the essential outcomes.

### PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

#### **1 Handle baggage**

- 1.1 Baggage handling is conducted in accordance with equipment involved, operational priorities and requirements, and directions from supervisor or team leader
- 1.2 Appropriate personal protective equipment is selected, fitted and worn in accordance with established workplace procedures
- 1.3 Hazards are identified, risks are assessed and hazard management is implemented
- 1.4 Correct manual handling principles and techniques are applied at all times when handling various types, weight and shapes of baggage
- 1.5 Baggage tags are checked to identify if bag is marked heavy or fragile
- 1.6 Baggage is lifted and manoeuvred in accordance with work health and safety (WHS)/occupational health and safety (OHS) and workplace procedures relevant to baggage tag indications
- 1.7 Baggage with unusual shape or perceived hazard is identified and appropriate assistance is sought from other team members to lift and move baggage concerned
- 1.8 Baggage is stacked on or in baggage storage or movement areas in accordance with WHS/OHS and workplace procedures
- 1.9 Late baggage is collected, handled and delivered to aircraft in accordance with workplace procedures

#### **2 Deal with abnormal baggage handling situations**

- 2.1 Baggage identified as heavy, fragile or having other unusual characteristics is handled in accordance with workplace procedures and regulatory requirements specified for type of baggage concerned
- 2.2 Baggage with an unintelligible or missing tag is identified and processed/reported in accordance with procedures for baggage handling system concerned

- 2.3 Baggage that has been damaged is identified and reported/processed in accordance with workplace procedures
- 2.4 Baggage identified as leaking unidentifiable or potentially hazardous/dangerous substances is isolated and reported in accordance with workplace procedures and regulatory requirements
- 2.5 Baggage suspected of being a potential security risk is immediately isolated and reported in accordance with workplace security requirements
- 2.6 Problems that may occur during baggage handling operations are identified and appropriate action is taken to rectify and/or report problems in accordance with workplace procedures and regulatory requirements
- 2.7 Safety hazards in baggage handling work area are identified and appropriate action is taken to minimise/eliminate risk in accordance with WHS/OHS procedures and workplace hazard control strategies

## Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

## Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

- Hazards that exist when carrying out baggage handling operations must include one or more of the following:
- baggage containing illegal substances
  - baggage found to be a security risk
  - baggage of unusual shape or physical size
  - dust
  - heavy baggage
  - incorrectly labelled baggage
  - jet blast
  - moving airport vehicles and tugs in the vicinity of baggage handling areas
  - moving belts and automated baggage equipment
  - noise

- Required personal protective equipment must include:
- overweight baggage
  - use of incorrect lifting techniques for baggage concerned
  - hearing protection
  - protective clothing
  - safety footwear
  - safety gloves
- Equipment involved in baggage handling operations must include one or more of the following:
- automated baggage handling systems
  - baggage belts
  - baggage cart
  - baggage containers or cans
  - barrow

## Unit Mapping Information

This unit replaces and is equivalent to AVIW2008B Conduct baggage handling operations.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=4725260a-0af3-4daf-912b-ef1c2f3e5816>