



Australian Government

**Assessment Requirements for AHCBUS604
Design and manage the enterprise quality
management system**

Release: 1

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Modification History

Release	TP Version	Comment
1	AHCv1.0	Initial release

Performance Evidence

The candidate must be assessed on their ability to integrate and apply the performance requirements of this unit in a workplace setting. Performance must be demonstrated consistently over time and in a suitable range of contexts.

The candidate must provide evidence that they can:

- compare enterprise systems and processes with industry benchmarks
- analyse systems and strategies against best practice
- identify areas for improvement within the enterprise
- document procedures to mitigate risks to quality and address areas for improvement
- undertake continuous monitoring of systems and processes.

Knowledge Evidence

The candidate must demonstrate knowledge of:

- Quality Management (QM) objectives
- leadership strategies to establish QM business culture
- analysis skills related to the product market, Quality Assurance programs
- performance measurement
- benchmarking strategies for analysing production and financial performance
- environmental standards and monitoring processes
- codes of practice
- strategic planning processes
- scanning techniques for strengths, weaknesses, opportunities and threats
- techniques and formats for establishing measurable performance targets
- recording and reporting systems
- human resource management and training practices/systems related to continuous improvement standards.

Assessment Conditions

Competency is to be assessed in the workplace or simulated environment that accurately reflects performance in a real workplace setting.

Assessors must satisfy current standards for RTOs.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>