Skill set details

SITSS00036 - Customer Service

Summary

	Release	Status	Release date
Releases:	1	Current	2016/03/03

Usage recommendation: **Superseded**

	Mapping	Notes	Date
Mapping:	Is superseded by and equivalent to SITSS00078 - Customer Service	Units updated to current versions.	2022/06/10
	Supersedes SITSS00009 - Customer Service	Updated to meet Standards for Training Packages	2016/03/03

Training packages that include this skill set

Code	Title	Release
SIT	Tourism, Travel and Hospitality Training Package	1.0 - 1.3

Units of competency

Code		Title
SITXCCS006		Provide service to customers
SITXCOM002		Show social and cultural sensitivity