

# Unit of competency details



## BSBWOR401A - Establish effective workplace relationships

### Summary

Releases:	Release	Status	Release date
	1	Current	2008/04/18

Usage recommendation: **Superseded**

### Mapping information

Mapping	Notes	Date
Is superseded by and equivalent to BSBLDR402 - Lead effective workplace relationships	Updated to meet Standards for Training Packages	2015/03/25

### Accredited courses that have this unit in the completion mapping

Code	Title
10500NAT	Certificate IV in Parent, Family and Community Engagement
10466NAT	Certificate IV in Work Skills for Career Enhancement and Management
22274VIC	Certificate IV in Clinical Classification
22183VIC	Certificate IV in Theatre Arts
22257VIC	Certificate IV in EAL (Employment / Professional)
22159VIC	Certificate IV in Community Languages Teaching
22159VIC	Certificate IV in Community Languages Teaching
21821VIC	Certificate IV in Quality Management and Assurance
22105VIC	Diploma of Sustainability
22183VIC	Certificate IV in Theatre Arts
22105VIC	Diploma of Sustainability
22257VIC	Certificate IV in EAL (Employment / Professional)
10329NAT	Diploma of Workplace Inspection (Mining, Explosives, Petroleum and Gas)
22274VIC	Certificate IV in Clinical Classification
10342NAT	Certificate IV in Justice (Aboriginal and Torres Strait Islander)
10047NAT	Certificate IV in Payroll Administration
10018NAT	Diploma of Wine Technology
52686WA	Certificate IV in Sound and Vibration Therapy
10535NAT	Certificate IV in Workplace and Business Coaching
22274VIC	Certificate IV in Clinical Classification
22174VIC	Certificate IV in Workplace and Business Coaching
22146VIC	Certificate IV in Safety Leadership (OHS) - Construction
22159VIC	Certificate IV in Community Languages Teaching

### Training packages that include this unit

Code	Title	Release
UET12	Transmission, Distribution and Rail Sector Training Package	1.0 - 2.1
UEP12	Electricity Supply Industry - Generation Sector Training Package	1.0 - 2.1
UEG11	Gas Industry Training Package	1.0 - 2.0

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Code	Title	Release
UEE11	Electrotechnology Training Package	1.0 - 1.5
TAE10	Training and Education	1.0 - 3.4
SFI11	Seafood Industry Training Package	1.0 - 2.2
RII09	Resources and Infrastructure Industry Training Package	2.0 - 3.2
RII	Resources and Infrastructure Industry Training Package	1.0 - 1.4
RGR08	Racing Training Package	1.0 - 2.0
PUA12	Public Safety Training Package	1.0 - 2.1
PUA00	Public Safety Training Package	8.1
PSP12	Public Sector Training Package	1.0
PSP04	Public Sector Training Package	4.1 - 4.2
LMT07	Textiles, Clothing and Footwear Training Package	3.1 - 4.1
ICT10	Integrated Telecommunications Training Package	1.0 - 3.0
HLT07	Health Training Package	4.0 - 5.1
FPP10	Pulp & Paper Manufacturing Industry Training Package	1.0 - 1.3
FPI11	Forest and Forest Products Training Package	1.0 - 2.3
FPI05	Forest and Forest Products Training Package	3.0
FNS10	Financial Services Training Package	1.0 - 5.1
FDF10	Food Processing	1.0 - 4.1
CUV11	Visual Arts, Crafts and Design Training Package	1.0
CUV03	Visual Arts, Craft and Design Training Package	3.0
CUS09	Music	1.1 - 1.2
CUF07	Screen and Media Training Package	1.2
CSC12	Correctional Services Training Package	1.0 - 1.1
CSC07	Correctional Services Training Package	1.2
CPP07	Property Services Training Package	7.0 - 15.0
CPC08	Construction, Plumbing and Services Training Package	6.0 - 9.8
CHC08	Community Services Training Package	3.0 - 4.2
BSB07	Business Services Training Package	5.0 - 9.0
AUR12	Automotive Industry Retail, Service and Repair Training Package	1.0 - 2.1
AUR05	Automotive Industry Retail, Service and Repair Training Package	3.0 - 4.0
AUR	Automotive Retail, Service and Repair Training Package	2.0 - 2.1

## Qualifications that include this unit

Code	Title	Release
UET40612	Certificate IV in ESI - Power Systems Network Infrastructure	1 - 2
UET40512	Certificate IV in ESI - Power Systems Substations	1 - 2
UET40412	Certificate IV in ESI - Network Systems	1 - 2
UEP40512	Certificate IV in ESI Generation Maintenance - Electrical Electronics	1 - 3
UEP40412	Certificate IV in ESI Generation Maintenance (Fabrication)	1 - 3
UEP40312	Certificate IV in ESI Generation Maintenance (Mechanical)	1 - 3
UEP40212	Certificate IV in ESI Generation - Operations	1 - 3
UEP40112	Certificate IV in ESI Generation - Systems Operations	1 - 3
UEG40311	Certificate IV in Gas Supply Industry Operations	1 - 2

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Code	Title	Release
UEG40114	Certificate IV in Gas Supply Industry Operations	1
UEE61111	Advanced Diploma of Automated Systems Maintenance Engineering	1 - 4
UEE43211	Certificate IV in Industrial Automation and Control	1 - 4
TAE50310	Diploma of International Education Services	1 - 3
SFI50411	Diploma of Fisheries Compliance	1 - 3
RII40813	Certificate IV in Civil Construction Design	1 - 3
RII40809	Certificate IV in Civil Construction Design	1 - 3
RGR40608	Certificate IV in Racing Services (Steward)	1 - 2
RGR40508	Certificate IV in Racing Services (Racing Administration)	1 - 3
PUA41112	Certificate IV in Public Safety (Community Safety)	1 - 3
PUA41104	Certificate IV in Public Safety (Community Safety)	1
PSP42012	Certificate IV in School Support Services	1
PSP42010	Certificate IV in School Support Services	1 - 2
PSP41912	Certificate IV in Government (School Support Services)	1
PSP41904	Certificate IV in Government (School Support Services)	1 - 2
PSP40112	Certificate IV in Government	1
LMT60507	Advanced Diploma of Fashion and Textiles Merchandising	1 - 2
LMT50607	Diploma of Fashion and Textiles Merchandising	1 - 2
LMT41207	Certificate IV in Fashion and Textiles Merchandising	1 - 2
ICT40713	Certificate IV in Telecommunications Network Design	1
ICT40510	Certificate IV in Telecommunications Network Planning	1 - 2
HLT52207	Diploma of Aboriginal and/or Torres Strait Islander Primary Health (Community Care)	1 - 2
HLT52107	Diploma of Aboriginal and/or Torres Strait Islander Primary Health Care (Practice)	1 - 2
HLT43812	Certificate IV in Sterilisation Services	1
HLT43807	Certificate IV in Sterilisation Services	1
HLT43512	Certificate IV in Optical Dispensing	1
HLT43507	Certificate IV in Optical Dispensing	1
HLT43212	Certificate IV in Health Administration	1
HLT43207	Certificate IV in Health Administration	1
HLT42512	Certificate IV in Allied Health Assistance	1 - 2
HLT42507	Certificate IV in Allied Health Assistance	1
HLT42012	Certificate IV in Operating Theatre Technical Support	1
HLT42007	Certificate IV in Operating Theatre Technical Support	1
HLT41812	Certificate IV in Pathology	1 - 2
HLT41807	Certificate IV in Pathology	1
HLT41712	Certificate IV in Neurophysiology Technology	1
HLT41707	Certificate IV in Neurophysiology Technology	1
HLT41512	Certificate IV in Hyperbaric Technology	1
HLT41507	Certificate IV in Hyperbaric Technology	1
HLT40512	Certificate IV in Hospital-Health Services Pharmacy Support	1
HLT40507	Certificate IV in Hospital/Health Services Pharmacy Support	1
HLT40412	Certificate IV in Health Supervision	1
HLT40407	Certificate IV in Health Supervision	1

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Code	Title	Release
FPP40210	Certificate IV in Papermaking Operations	1 - 2
FPP40110	Certificate IV in Pulping Operations	1 - 2
FPI40211	Certificate IV in Timber Processing	1 - 4
FPI40205	Certificate IV in Timber Processing	1
FPI40111	Certificate IV in Forest Operations	1 - 4
FPI40105	Certificate IV in Forest Operations	1
FNS60311	Advanced Diploma of Conveyancing	1 - 4
FNS60310	Advanced Diploma of Conveyancing	1
FNS50811	Diploma of Integrated Risk Management	1 - 2
FNS50810	Diploma of Financial Risk Management	1
FNS50411	Diploma of Conveyancing	1 - 3
FNS50410	Diploma of Conveyancing	1
FNS50210	Diploma of Accounting	1 - 4
FNS41811	Certificate IV in Financial Services	1 - 3
FNS41710	Certificate IV in Insurance Broking	1 - 3
FNS41611	Certificate IV in Loss Adjusting	1 - 2
FNS41610	Certificate IV in Loss Adjusting	1
FNS41510	Certificate IV in Life Insurance	1
FNS41411	Certificate IV in General Insurance	1 - 2
FNS41410	Certificate IV in General Insurance	1
FNS41110	Certificate IV in Financial Markets Operations	1 - 4
FNS40410	Certificate IV in Personal Injury Management (ReturntoWork)	1 - 2
FDF40210	Certificate IV in Pharmaceutical Manufacturing	1 - 3
FDF40110	Certificate IV in Food Processing	1 - 4
CUV50407	Diploma of Photoimaging	1
CUV40611	Certificate IV in Opal Cutting and Polishing	1
CUV40511	Certificate IV in Arts Administration	1
CUV40211	Certificate IV in Aboriginal or Torres Strait Islander Cultural Arts	1
CUV40111	Certificate IV in Visual Arts	1
CUS40309	Certificate IV in Music Business	1 - 2
CUS40209	Certificate IV in Sound Production	1 - 2
CUS40109	Certificate IV in Music	1 - 2
CUF40407	Certificate IV in Make-up	1
CSC40112	Certificate IV in Correctional Practice	1 - 2
CSC40107	Certificate IV in Correctional Practice	1
CPP40707	Certificate IV in Security and Risk Management	1 - 3
CPC40912	Certificate IV in Plumbing and Services	1 - 2
CPC40911	Certificate IV in Plumbing and Services	1
CPC40808	Certificate IV in Swimming Pool and Spa Building	1 - 4
CPC40708	Certificate IV in Building and Construction (Trade Contracting)	1 - 5
CPC40508	Certificate IV in Building and Construction (Site Management)	1 - 5
CPC40208	Certificate IV in Building and Construction (Contract Administration)	1 - 2
CPC40110	Certificate IV in Building and Construction (Building)	1 - 5

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Code		Title	Release
CHC52312		Diploma of Community Services (Development and or Humanitarian Assistance)	1
CHC52310		Diploma of Community Services (Development and/or Humanitarian Assistance)	1
CHC42712		Certificate IV in Volunteer Program Coordination	1
CHC42708		Certificate IV in Volunteer Program Coordination	1
CHC40212		Certificate IV in Home and Community Care	1
CHC40208		Certificate IV in Home and Community Care	1
CHC40108		Certificate IV in Aged Care	1 - 2
BSB41607		Certificate IV in Purchasing	1 - 3
BSB41307		Certificate IV in Marketing	1 - 3
BSB41107		Certificate IV in International Trade	1 - 3
BSB41013		Certificate IV in Human Resources	1
BSB41007		Certificate IV in Human Resources	1 - 3
BSB40812		Certificate IV in Frontline Management	1 - 3
BSB40807		Certificate IV in Frontline Management	1 - 2
BSB40610		Certificate IV in Business Sales	1 - 3
BSB40312		Certificate IV in Customer Contact	1 - 3
BSB40311		Certificate IV in Customer Contact	1
BSB40307		Certificate IV in Customer Contact	1
BSB30712		Certificate III in Work Health and Safety	1
BSB30707		Certificate III in Occupational Health and Safety	1 - 2
BSB30211		Certificate III in Customer Contact	1
AUR50105		Diploma of Automotive Management	1 - 2
AUR40712		Certificate IV in Automotive Body Repair Technology	1 - 3
AUR40514		Certificate IV in Vehicle Loss Assessing	1
AUR40512		Certificate IV in Vehicle Loss Assessing	1
AUR40511		Certificate IV in Vehicle Loss Assessing	1
AUR40112		Certificate IV in Automotive Management	1
AUR40105		Certificate IV in Automotive Management	1 - 2

## Skill sets that include this unit

Code		Title	Release
BSBSS00027		Workforce Planning and Development Skill Set	1

## Classifications

Scheme	Code	Name
ASCED Module/Unit of Competency Field of Education Identifier	120505	Work Practices Programmes

## Classification history

Scheme	Code	Name	Start date	End date
ASCED Module/Unit of Competency Field of Education Identifier	120505	Work Practices Programmes	2008/07/25	